

USER GUIDE



Control



Convenience















Choice



Thank You for choosing SLT PEO TV

➤ Your PEO TV Remote Controller

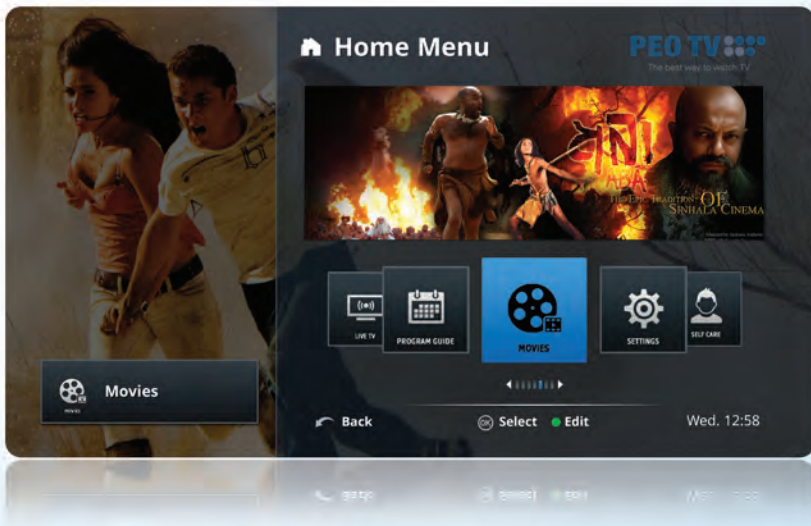



Remote Controller Button	Function
	Power Button Switches the IPTV STB ON or turns the device into the stand-by mode
	Mute Button Disables/Enables sound
	Numeric buttons Enter numbers, letters and symbols
	Delete Button Deletes input text
	Menu Opens the menu
	Arrow buttons / OK Move through menu items, select and confirm options
	V +/- Change volume
	P +/- Switch channels
	Video player buttons Rewind / Play / Stop / Pause Fast forward
	Play and Pause Button Playing command button and Pausing command button
	Back Button Going back from the current screen
	Channel Universe Button To access the Channel Universe
	Guide To access the Electronic Program Guide
	R- Favourite channels Y- Start-Over TV G- Picture In Picture (PIP)
	Features not assigned

Once you have powered on PEO TV devices it will take a few minutes to completely boot up the system.

Once the system is ready, you will see the **Home Menu** with a channel playing in the background.

You can access **Live TV, Movies, SVOD, Programme Guide, Information, Self-Care, Settings** etc.



Press  button or **MENU** button to quit Home Menu.

To access **Home Menu** anytime, you may press the **MENU** button.

▶ Watching Live TV

You may use the following options to watch Live TV.

- **Option 1 :** If you remember the channel number, simply press the channel number
- **Option 2 :** Use **P+** or **P-** to change channels
- **Option 3 :** Use “Vertical Guide” as shown below

Press **▲** or **▼** to view the channel list without changing the current channel you are watching
Press **OK** to watch the selected channel

Note: You may view future programme information of the selected channel by pressing **▶** button.



- **Option 4 :** Use the “Horizontal Guide”





Press **◀** or **▶** to view ongoing programme information on other channels while watching TV, without leaving the current programme

Press **OK** button to switch to the selected channel









This feature allows you to watch content/ programmes of past 48 hours. You may use the following options to watch “Catch-Up TV”. Catch-Up TV enabled channels will be indicated with a yellow button on Vertical Guide, Horizontal Guide and Programme Guide.

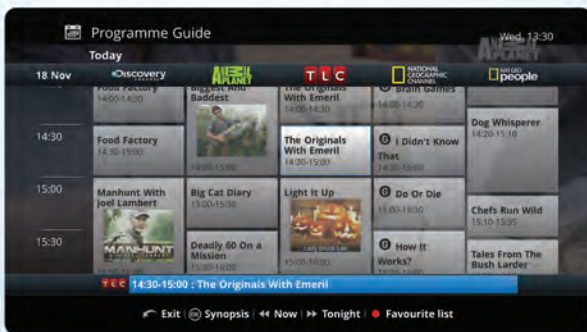
Option 1 : Use “Channel Universe”

- Press  button on your remote controller to switch to “Channel Universe” while watching Live TV
- Select “Previous” from the top left menu (“Previous” tab will be visible only for Catch-Up TV enabled channels)
- Use  or  buttons to navigate through past programmes.
- Press  button to watch the selected programme






Option 2 : Use “Programme Guide”

- Press  button to access the “Programme Guide”
- Use , , , or  buttons to navigate through past programmes
- Press  button to watch the selected programme



Option 3 : Use “Vertical Guide”





- Use  button to navigate through recent past programmes of the selected channel
- Press  or  button to watch the selected programme

Note: You can use “Trick Play” (Play, Pause, Fast Forward & Rewind) functions on Catch-Up programmes.


▶ Delayed TV / Start-Over TV / PIP

USING DELAYED TV


Delayed TV enables you to use “Trick Play” (Play, Pause, Fast Forward, Rewind) functions while watching Live TV on Catch-Up TV enabled channels.




- Press  to pause Live TV
- Press  again to continue the programme
- Press  to rewind the programme
- Press  to fast forward the (paused/rewound) programme

USING START-OVER TV

If you are in a middle of a live programme, you can quickly go to the beginning (scheduled start time) of the programme by pressing  button on the remote controller (Available for Catch-Up TV enabled channels only).

PICTURE IN PICTURE (PIP)

This feature allows you to watch two channels at the same time. PIP enabled channels are marked as (PIP ) on the vertical guide (PIP feature is available only on selected channels).

- Select the channel you want to watch on PIP screen and press  button while the channel selection is active on the vertical guide.
- You may press  button to swap between main channel and PIP channel (to get the Full Screen view of the PIP channel).
- Use P+/P- button to change the PIP channel within the PIP screen.
- To exit from the PIP screen press  button.



PROGRAMME REMINDERS

You can set programme reminders for future programmes. System will send a notification to your screen and will take appropriate action based on your response. You can use following options to set reminders.

● **Option 1 :** Use “Vertical Guide”

- Press ▲ / ▼ buttons to get the “Vertical Guide”
- Use ► button to navigate through future programmes of the selected channel
- Press **OK** button to set a reminder for the selected programme

● **Option 2 :** Use “Channel Universe”

- Select “Next” from the top left menu
- Use ◀ / ▶ buttons to navigate through future programmes
- Press **OK** button to view the synopsis of the selected programme
- Press **OK** button again to set a reminder for the selected programme

● **Option 3 :** Use “Programme Guide”

- Press **GUIDE** button to access the Programme Guide
- Use ▲ / ▼ / ◀ / ▶ buttons to navigate through future programmes
- Press **OK** button to view the synopsis of the selected programme
- Press **OK** button again to set a reminder for the selected programme

SETTING FAVOURITES

You can mark your favourite channels using **R** button and toggle between favourites and complete list in the channel line up while watching Live TV or when you are browsing the Programme Guide.

- To enable the favourite channel list, press **R** button while you are watching a live channel that has been marked as a favorite channel or while you are browsing the “Programme Guide”.
- To deactivate favourite channel list, press the **R** button.

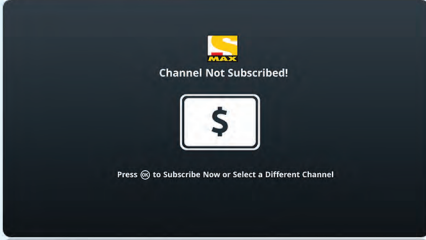
TIP 1: If you have already set channel/s as your favourites, you will not be directed to the complete channel list once again. Instead you will be given the option to add the live channel you are watching to your favourites, by simple pressing the **R** button (while you are on channel which has not been previously set as a favourite).

TIP 2: To edit/ remove your favourite channels :

Settings > Channel Management > Edit Your Favourite Channels

➤ How to order (subscribe) a channel or channel bouquet

You will see the following screen when you are accessing a channel that is not available in your base package.



If you wish to order the channel, press **OK** button to continue.

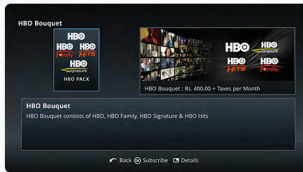
Before you purchase a channel/ channel bouquet, you will see a detailed description, subscription options and the respective monthly rental.

NOTE: There are few channel purchasing options available in the system.

● Individual channels



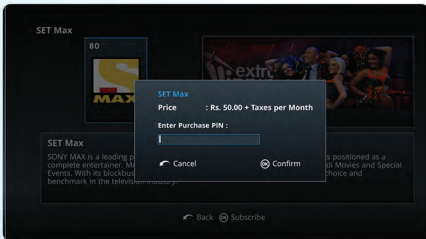
● Available as bouquets only (Eg: HBO , Raj, Discovery Turbo & Science etc.)



● Either individually or as a bouquet (Eg: Star Sport Channels)



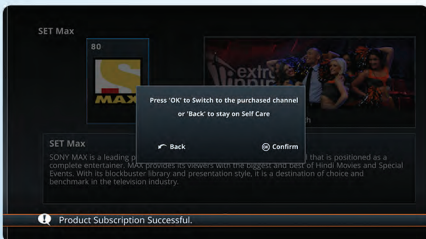
Press **OK** to continue




Enter Purchase PIN and confirm subscription.

TIP: Your default Purchase PIN is : 111111

(To change the Purchase PIN please refer page 12)

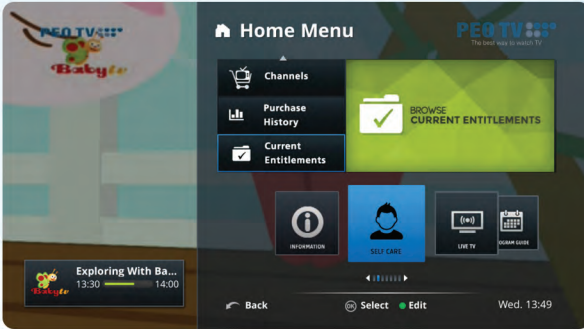


Press **OK** to watch the channel or press  button to stay on Self Care application.

If the channel does not appear after few seconds, restart the STB.

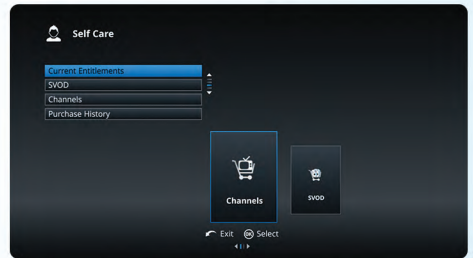
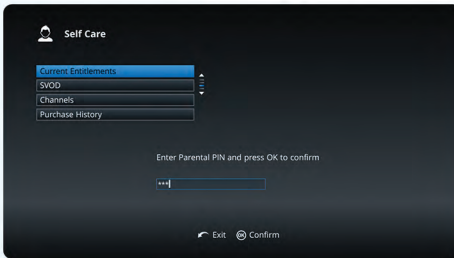
How to cancel (unsubscribe) a channel/ channel bouquet <

Navigate through the Home Menu and select Self Care, Select Current Entitlements option.



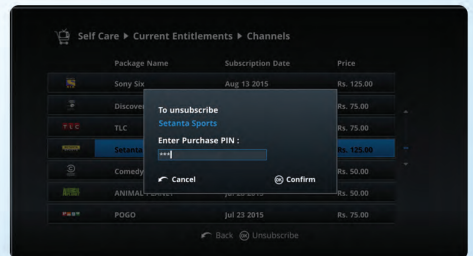
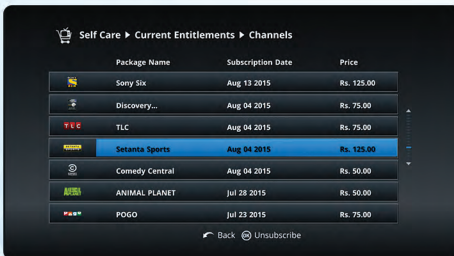
Enter Parental PIN and press **OK** button.

Select Channels and press **OK** button.



Navigate through the list and select the channel/ channel bouquet you want to unsubscribe.

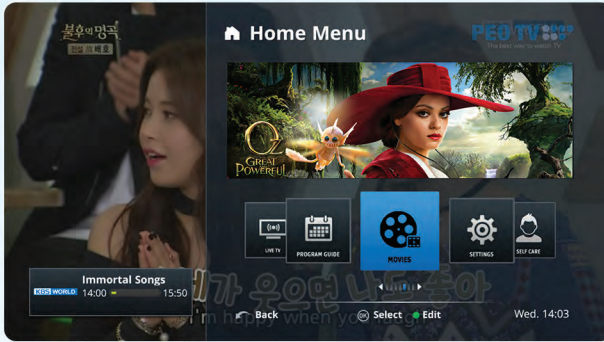
Press **OK** button to unsubscribe (cancel).



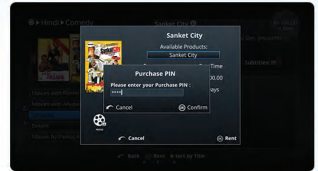
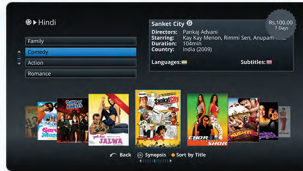
Enter Purchase PIN and confirm unsubscription.

➤ How to order and watch Movies/ On Demand content (VOD)

Navigate through the Home Menu and select 'Movies'.



Find the content you want to watch by browsing the category list.



Select the content you want to watch and press **OK** button to purchase (Rent).

Enter your Purchase PIN and press **OK** button to complete the purchase.

TIP: Your default Purchase PIN : 111111

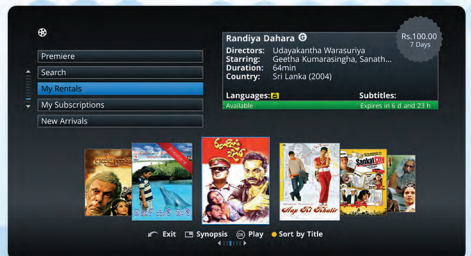
How to watch purchased Movies and other On Demand content (VOD)

Once ordering process is completed, press **OK** button to watch the content.



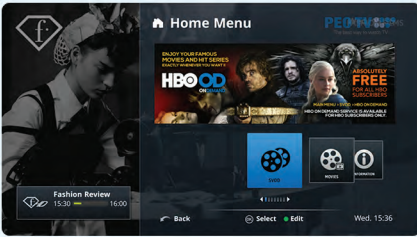
NOTE: All purchased movie content can be watched at following location until expiration.

HOME MENU > MOVIES > MY RENTALS

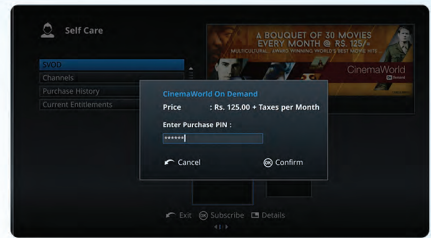
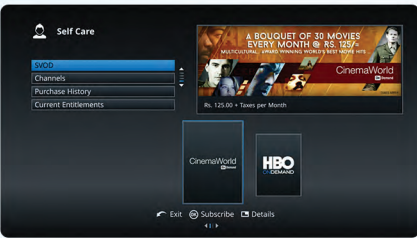


How to order and watch Subscription Video On Demand (SVOD)

Navigate through the Home Menu > SVOD or Home Menu > Self Care > SVOD.



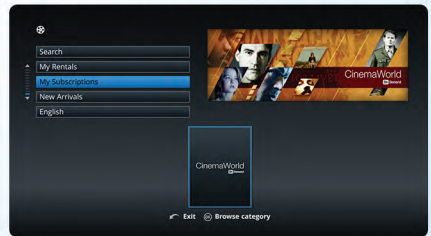
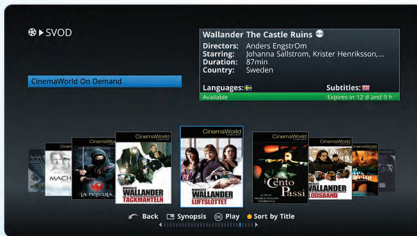
Select **SVOD** product and Press **OK** button to subscribe. Enter the Purchase PIN and press **OK** button to confirm.



How to watch purchased SVOD content

Once ordering process is completed, press **OK** button to watch the content.

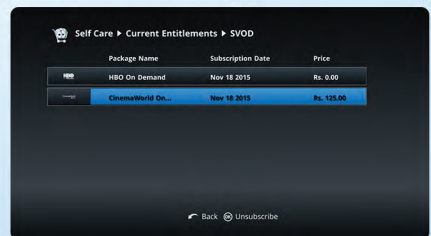
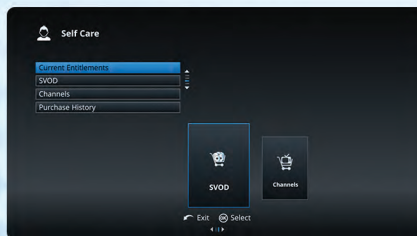
Note: All purchased SVOD movies can be watched at following location.
HOME MENU > MOVIES > MY SUBSCRIPTIONS



How to cancel (unsubscribe) SVOD

Home Menu > Self Care > Current Entitlements > Enter Parental PIN > Select 'SVOD'

Select the **SVOD** Product you want to cancel (unsubscribe) and press **OK** button.

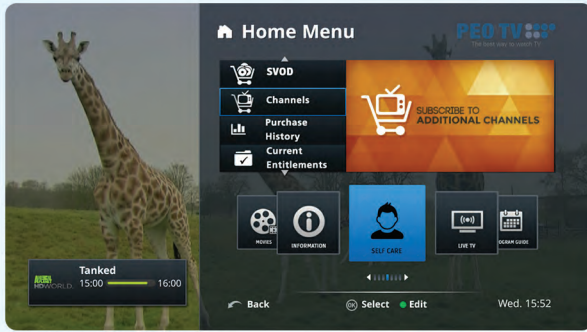


Enter the Purchase PIN and press **OK** button to complete the unsubscription.

Self Care Portal / Settings

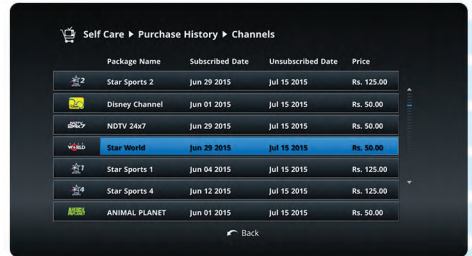
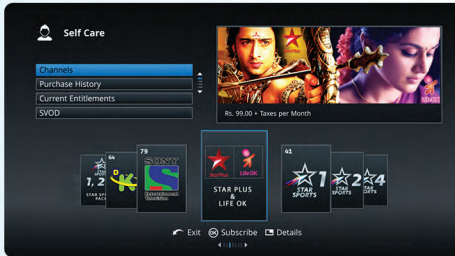
SELF CARE PORTAL

Press **MENU** Button to activate “Home Menu” and use ▲ / ▼ / ◀ / ▶ to access Self Care.



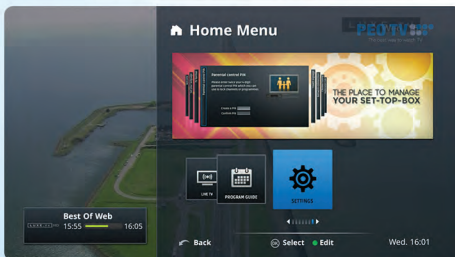
The following services are available on Self Care section.


1. Order / cancel channels or channel bouquets
2. Order / cancel SVOD
3. View Current Entitlements & base package details
4. Purchase History



SETTINGS


Select “Settings” icon from “Home Menu” and press **OK** button to access “Settings”.



- Use ◀ / ▶ buttons to navigate through “Settings” pages and ▲ / ▼ buttons to navigate through configuration options displayed in each page.
- Press **OK** button to select the option you want to modify.
- Press  button to return to previous page.

PARENTAL CONTROL SETTINGS

Use navigation keys to access “Parental Control” page.

Enter your Parental PIN and press  button.

TIP: If you haven’t changed the Parental PIN before, you have to enter default PIN as the Parental PIN.
Your default Parental PIN is: 1111




The following options are available in the “Parental Control” page.

1. Change you Parental Control password (PIN)
2. Change your Purchase PIN
3. Channel Blocking
4. Viewing Restrictions


HOW TO CHANGE PARENTAL CONTROL PASSWORD (PIN)




Enter your new Parental PIN. Re-enter the same to confirm and press  button for completion.

HOW TO CHANGE PURCHASE PIN



Select “Change Purchase PIN” tab and press  button.







Enter your old (current) Purchase PIN. Enter the new PIN twice and press  button to confirm the change.

TIP: If you haven’t changed the Purchase PIN before, you have to enter default PIN as the old PIN.
Your default Purchase PIN: 111111

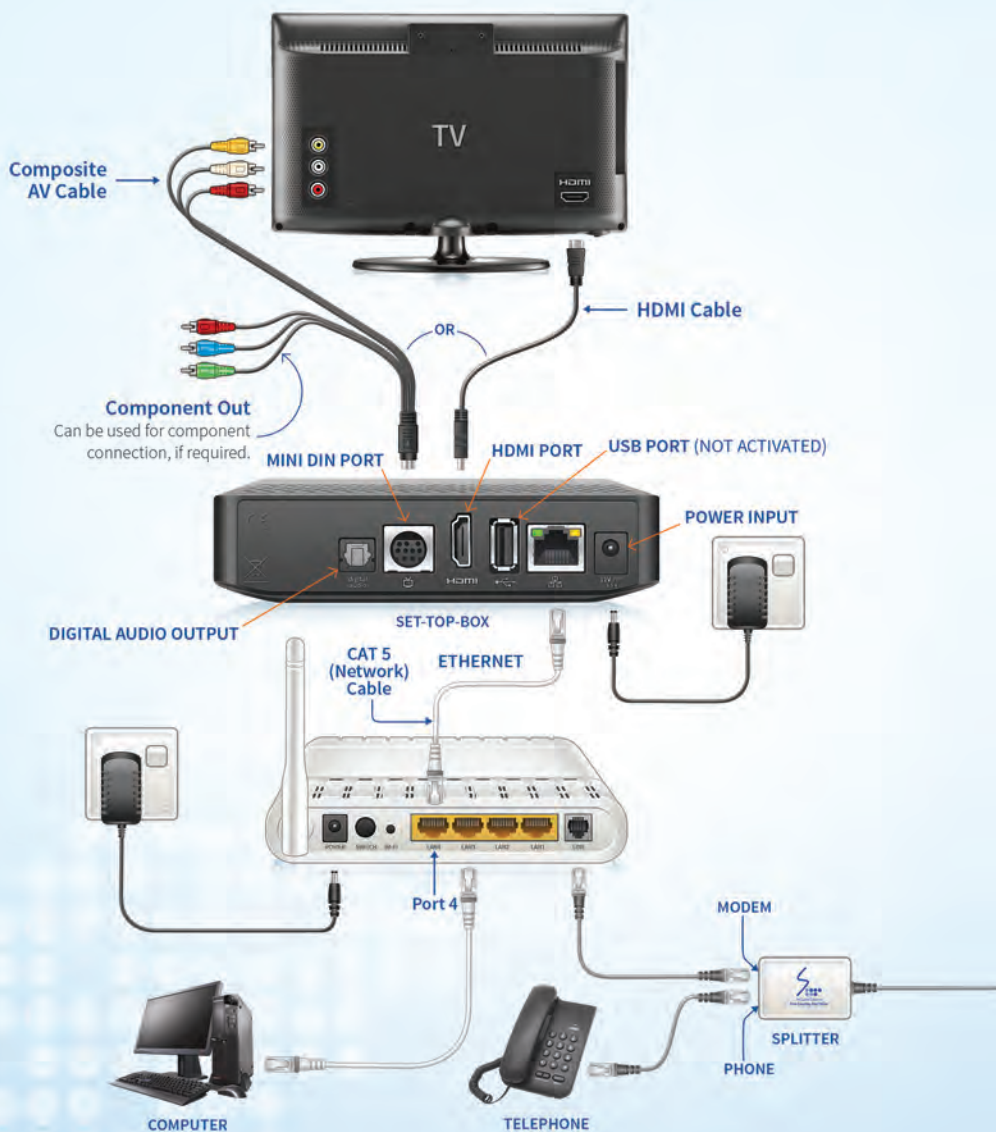
HIDING CHANNELS



- Home Menu > Settings > Channel Management > Edit Your Channel List
- Press  button and enter your Parental Control PIN (Default Parental PIN 1111)
- Use  /  buttons to choose the channel you want to hide
- Press  button to hide the channel from channel list

Once a channel is hidden, it will not be displayed in Vertical, Horizontal and Programme Guides.

▶ Connecting Your Set Top Box (STB)





Before calling for help, please ensure that all cables are connected properly as illustrated on page 13 and run through the following:

No Display:

- Check whether STB, Router and TV are powered on.
- Check whether the STB is in 'Stand by' mode (Red Light is 'ON'). If so, press 'Power Button' on the Set Top Box or STB remote controller. Green light should be visible on STB.
- Check whether the TV is in 'Stand by' mode. If so, press 'Power Button' on the TV or TV remote controller.
- Ensure STB is not being updated (LED indicator on the STB will flicker in amber colour during a software upgrade). Please wait 4-5 minutes until the upgrade is completed.
- Check that you have selected the correct input source (AV/HDMI/Component) on the TV. If not, press the 'AV/TV' / 'Source' / 'Input' button on your television set or on the TV remote controller.
- Check that the Audio/ Video leads between the STB and TV are properly connected as detailed below and as illustrated on page 13.

HDMI: Connect the HDMI cable to the TV and correct port of STB. When there are several HDMI ports available on the TV, select the correct HDMI port.

OR

Composite Video: Connect Video Connector (Yellow) and Audio Connectors (Red and White) of the AV cable to the correct ports on TV and STB.

OR

Component Video: Connect Video Connectors (Red, Green, Blue) and Audio Connectors (Red & White) of the AV cable to the correct ports on TV and STB.

No Sound:

- Ensure that the volume levels of STB and TV are not zero
- Check whether the 'Mute' button on STB remote or TV remote is pressed
- Check whether the Audio cables are properly connected as illustrated on page 13.

Channel not available/ Screen freezes / Pictures are distorted:

- Check whether the 'Pause' button is pressed on the STB Remote Controller. If so, press it again to resume the video.
- Check whether you have properly connected the Ethernet (Network/ CAT5) cable between the router port (Port 4) and the STB Port (Network Port).
- Check if the RJ 11 cable (telephone line) is properly connected between the splitter and the router or ensure there are no loose connections.
- Check whether the DSL indicator of the router is steadily lit. If not, check the telephone line connectors for loose connections. Finally restart (Switch Off > Switch On) the STB and check again.

Common Questions – (FAQs)

Is there any influence on my Internet browsing speed or Internet charges by PEO TV service?

No! Internet and PEO TV are two different services and billing will be done separately for those two services. Your internet browsing speed will NOT get affected in anyway by your PEO TV connection. If you are facing issues of such nature, please seek Customer Support on 1212.

Ownership of STB, Router and Accessories

SLT will hold the ownership of the STB, Router and other Accessories of the connection. Customers will have to bear the cost of equipment provided by SLT in case of loss, physical or lightning damage.



During Lightning, it is advised to unplug all equipment from the AC mains supply and remove the telephone cable (RJ 11) from the ADSL router for better protection.



Useful Information

Default Parental PIN : 1111

Find out more about PEO TV

Call us on **1212** or Visit www.peotv.com

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PEO TV 
The best way to watch TV