

MySLT



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How to get the MySLT App registered?



**MySLT**Sri Lanka Telecom · Tools
▶ Installed**SLT Broadband**Sri Lanka Telecom · Productivity
▶ Installed**SLT Usage Meter Pro**Astronaut Lanka · Tools
3.5★ 3.3 MB 100K+**sltgo App**Sri Lanka Telecom · Tools
3.4★ 10 MB 50K+**CEB Care**Ceylon Electricity Board · Business
4.1★ 10 MB 100K+**SLT Public Wi-Fi**Sri Lanka Telecom · Tools
3.8★ 4.1 MB 10K+**SLT Smart Home**Sri Lanka Telecom · Lifestyle
3.6★ 97 MB 1K+**Mobitel Selfcare**Mobitel Sri Lanka · Productivity
▶ Installed**SLT Storage**Sri Lanka Telecom · Productivity
3.0★ 6.9 MB 1K+

Installing the MySLT App

- Type MySLT App in Google Play store or Apple App-Store
- Click on shown icon and install

*

- **Minimum requirements – Android 5.0 (Lollipop) or Apple iOS 10.0**
- **Limited for use Within Sri Lanka only**
- **VPN applications need to be turned off for it to function**
- **Only Functions within Sri Lanka**



User ID
Mobile / Email

Password

SIGN IN

Forgot your password?

Or Sign In with



Do not have a profile? [Sign Up](#)

Sign Up

Sign up

- A first time user needs to **Sign up first**
- Users can Sign in with Facebook ID, Google ID or Apple ID as well

← Sign Up



User ID
Mobile number or email

Password

Name
Full Name

I agree to [Terms & Conditions](#)

Sign Up

Sign up window

1. User should enter his/her mobile number or email address

2. Enter a new password (Consisting numbers and letters)

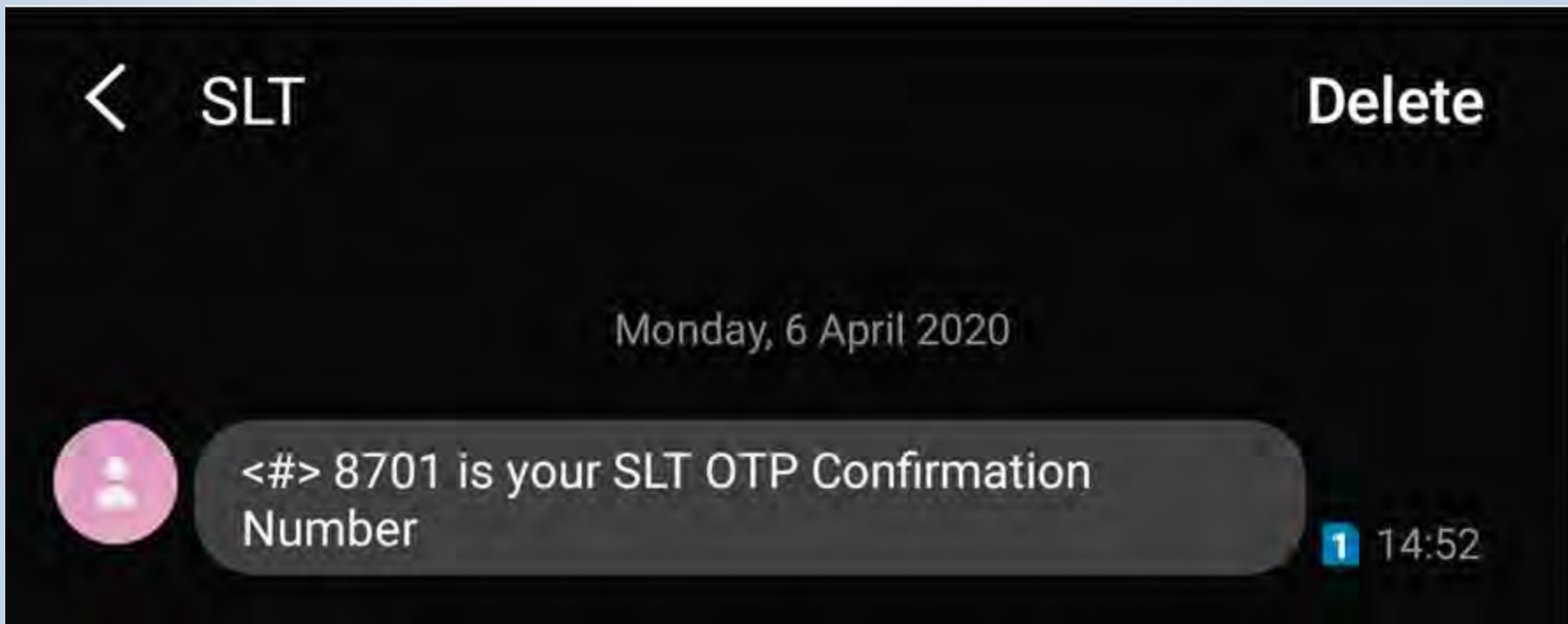
3. Enter full name

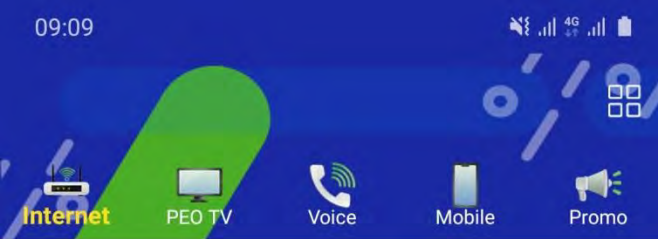
4. Tick the box under Terms and conditions

5. Click sign up

User will receive an OTP via SMS or email

This OTP number needs to be entered in the indicated area in the Application





Are you an existing SLT customer?

[Join](#)

- SLT Fibre
- SLT Megaline
- SLT 4G LTE



Adding the SLT Account

Users can add their SLT-Mobitel account by clicking “**Join**”

If the user does not have an SLT connection yet, he/she can request a new connection by clicking a preferred service

09:09

< New Service Request

SLT Fibre

First name

Last name

Mobile No

NIC

Choose service type

Voice PEO TV

Broadband

[Submit](#)

Join In Screen (Add Account)

13:29

< Add Account

Telephone Broadband

Telephone Number
Enter telephone number

SLT Account Number
Enter SLT account number

National Identity Card Number
Enter NIC number

Submit

This screenshot shows the 'Add Account' screen with the 'Telephone' tab selected. A red arrow points to the 'Telephone' tab. The form includes fields for 'Telephone Number', 'SLT Account Number', and 'National Identity Card Number'. A blue 'Submit' button is at the bottom.

Users can add their SLT-Mobitel account by selecting the **“Telephone”** Tab

If the user has a VAS Portal Login, he/she can add their account by selecting the **“Broadband”** tab

13:29

< Add Account

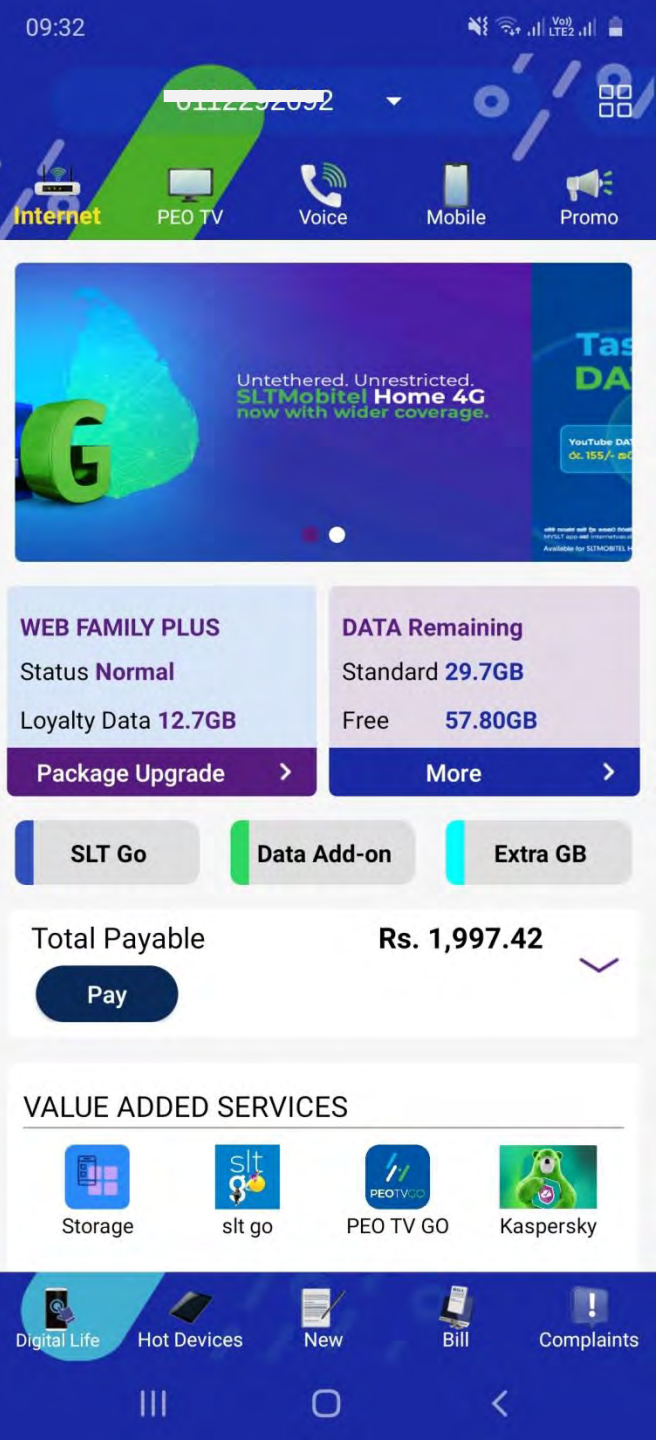
Telephone Broadband

User ID
Username (CEN2121212/ 94313131313)

Password

Submit

This screenshot shows the 'Add Account' screen with the 'Broadband' tab selected. A red arrow points to the 'Broadband' tab. The form includes fields for 'User ID' (Username) and 'Password'. A blue 'Submit' button is at the bottom.



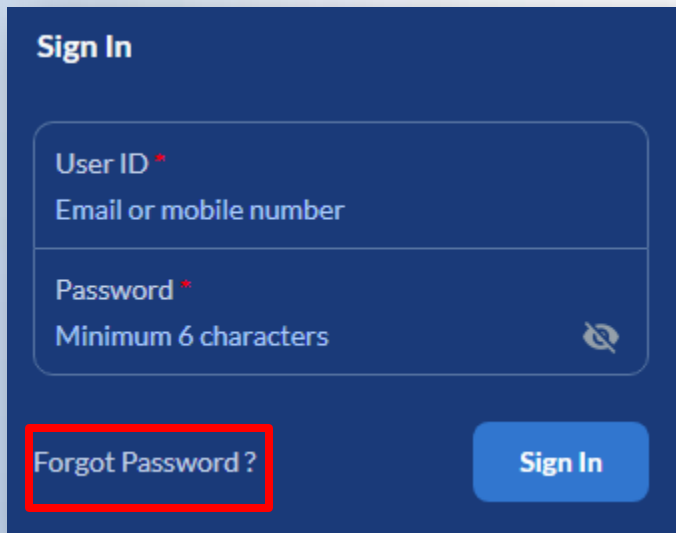
Home Screen

- After your SLT-Mobitel account is added, you will be able to see details of your account under different tabs. (Internet , PEO TV , Voice ..etc.)
- [How to use MySLT App ?](#)

Special Notes

- Once the Sign up and the SLT account addition is completed, the App stays logged in continuously. You don't have to log in again.
- But if in case you get logged out, or if you are trying to log in again due to re-installing the app;
 - You can Sign In via the credentials you used during the first sign up.
Eg; email address, mobile number and password, or Google/Facebook login.

If you cannot remember the login details, you can use the “Forgot Password” option to get a new password by entering the email address or mobile number that was used during the sign up.



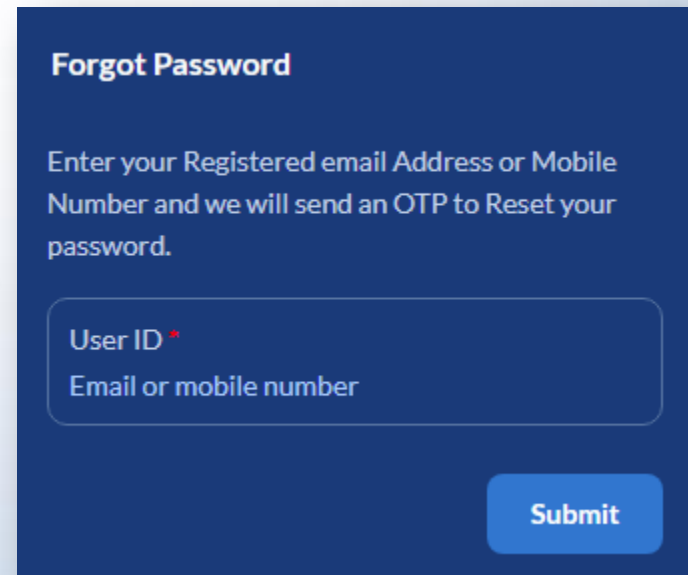
Sign In

User ID *
Email or mobile number

Password *
Minimum 6 characters

Forgot Password ?

Sign In



Forgot Password

Enter your Registered email Address or Mobile Number and we will send an OTP to Reset your password.

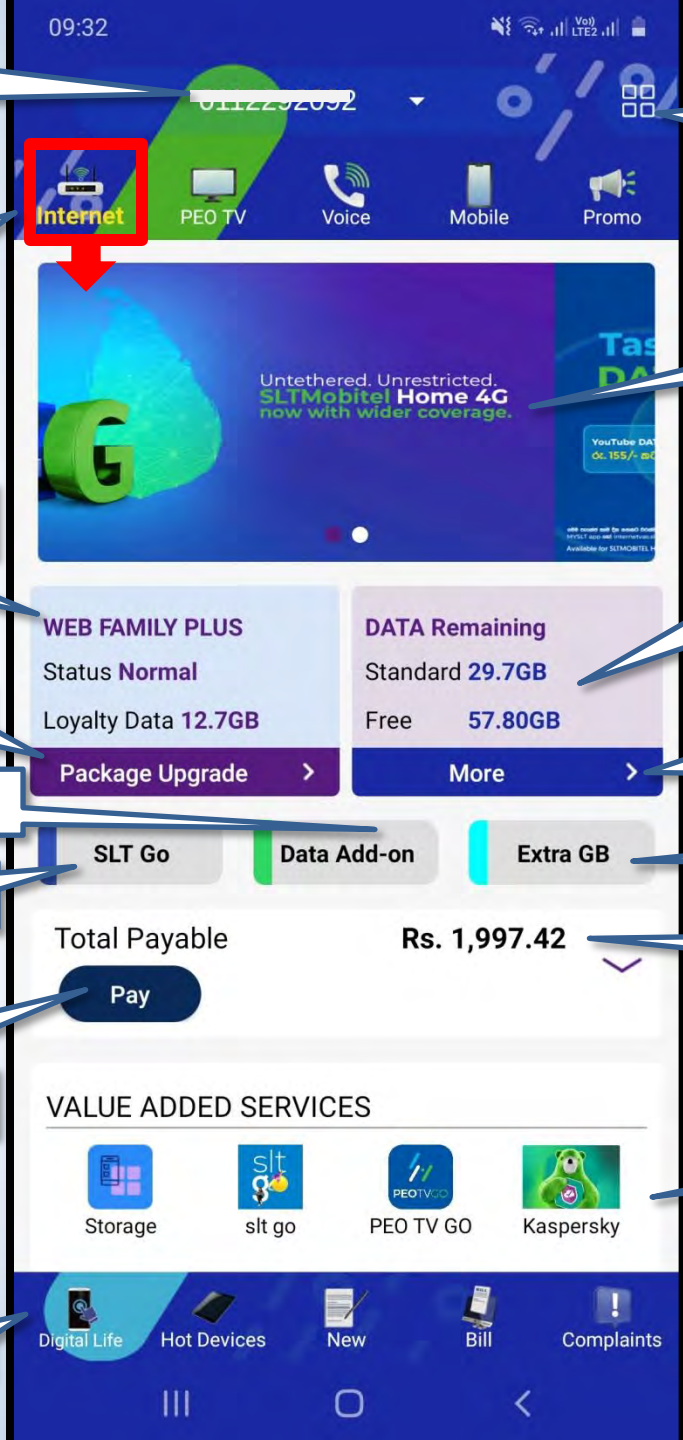
User ID *
Email or mobile number

Submit

How to use MySLT App?



Internet Tab



Connection Number Display & Add Account

Service selection tabs

Internet Package details

Package Upgrade Requests

Data Add On Requests

Re-directs to SLT GO App

For Online payments

Quick Launch icons

Main Menu

Promotion Banner

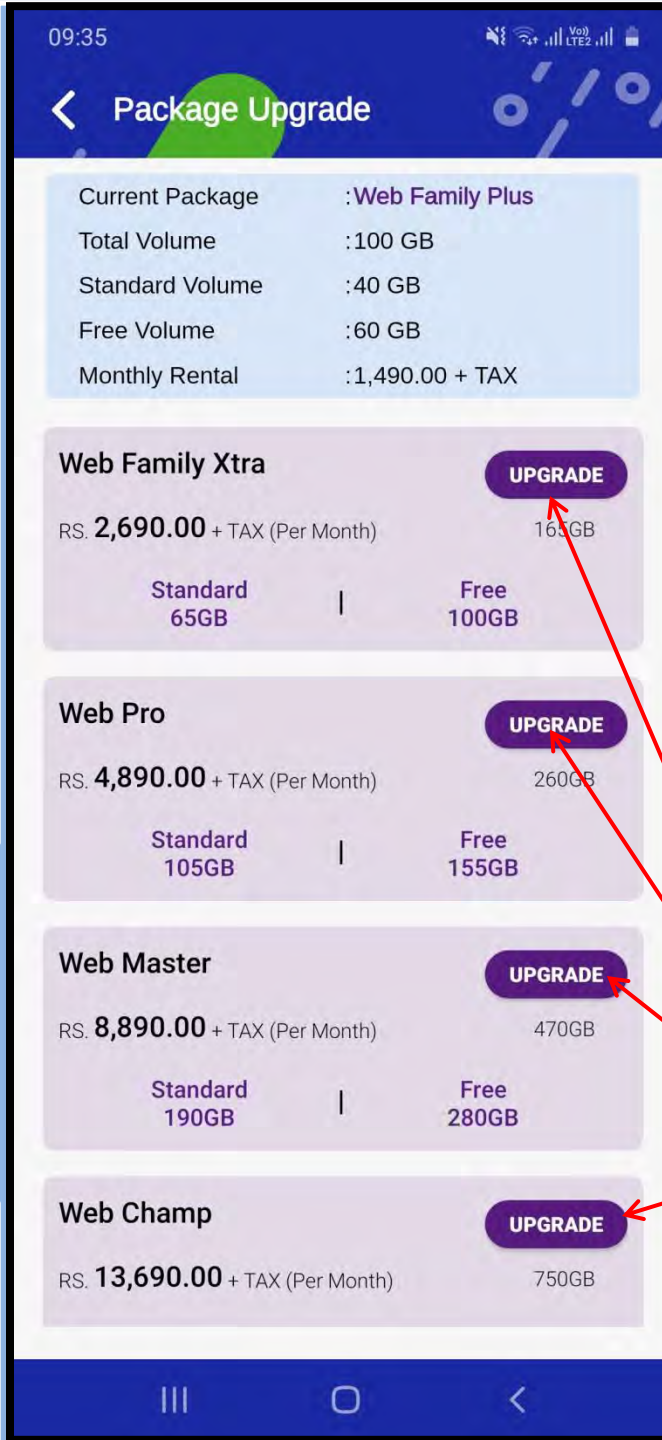
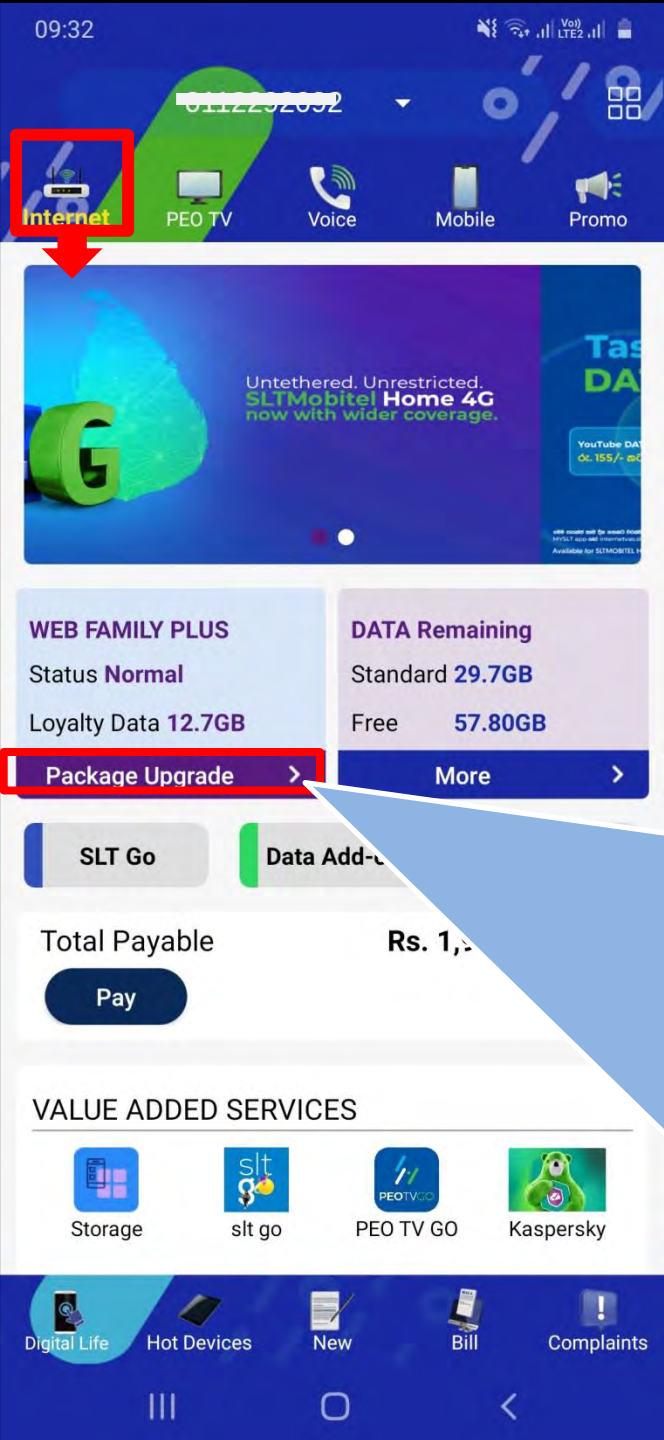
Summary of Available Data

Directs to SLT Broadband App details (More details of Usage)

Extra GB Requests

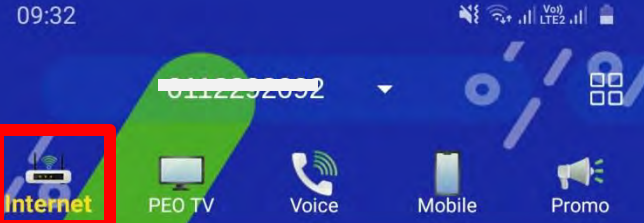
Bill Balance summary

Value added Service tabs (Directs to relevant App or URL)



By Selecting Package Upgrade, Users can view existing package details and other package details as well.

He/She can send a request to change the current package by selecting "Upgrade"



Untethered. Unrestricted. **SLTMobitel Home 4G** now with wider coverage.

WEB FAMILY PLUS
Status Normal
Loyalty Data 12.7GB
Package Upgrade >

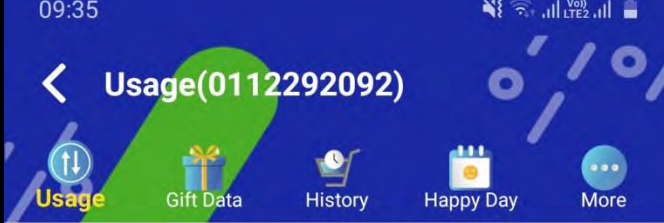
DATA Remaining
Standard 29.7GB
Free 57.80GB
More >

SLT Go | Data Add-on | Extra GB

Total Payable **Rs. 1,997.42**
Pay

VALUE ADDED SERVICES

- Storage
- slt go
- PEO TV GO
- Kaspersky



Your speed is Normal right now

Standard

74%
REMAINING

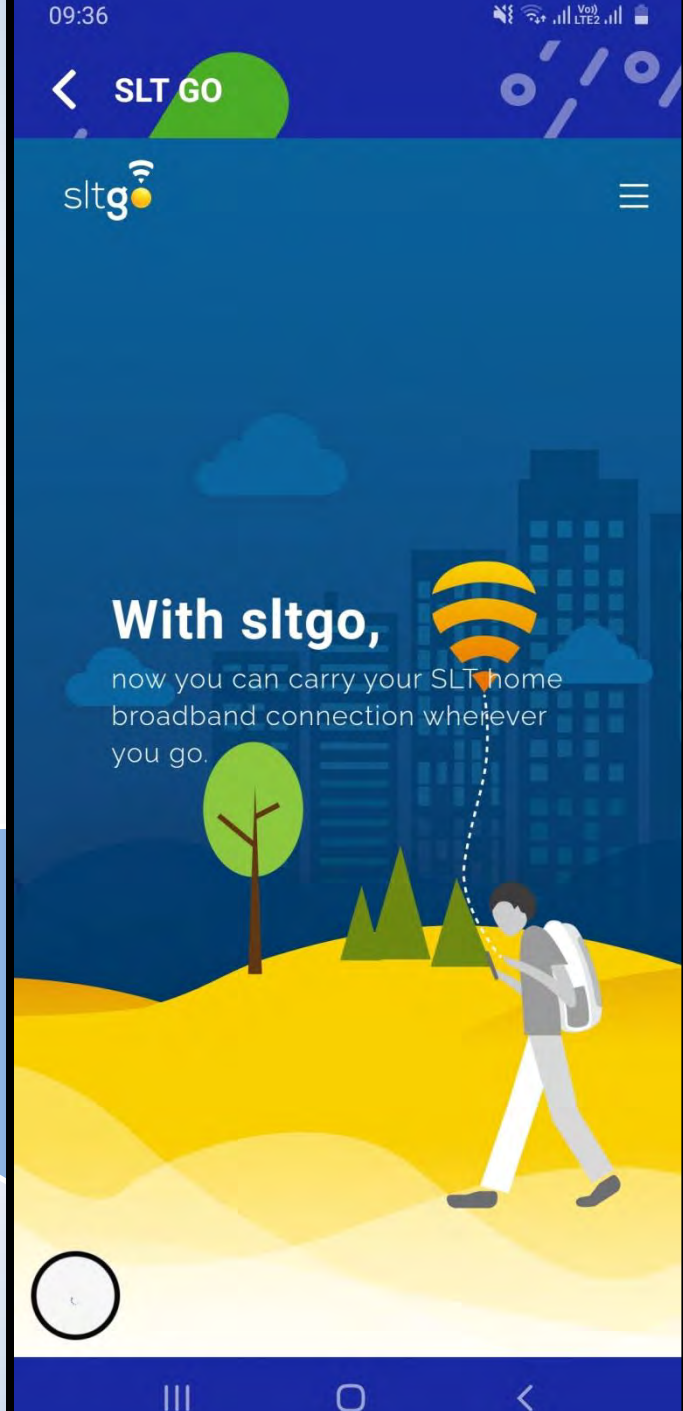
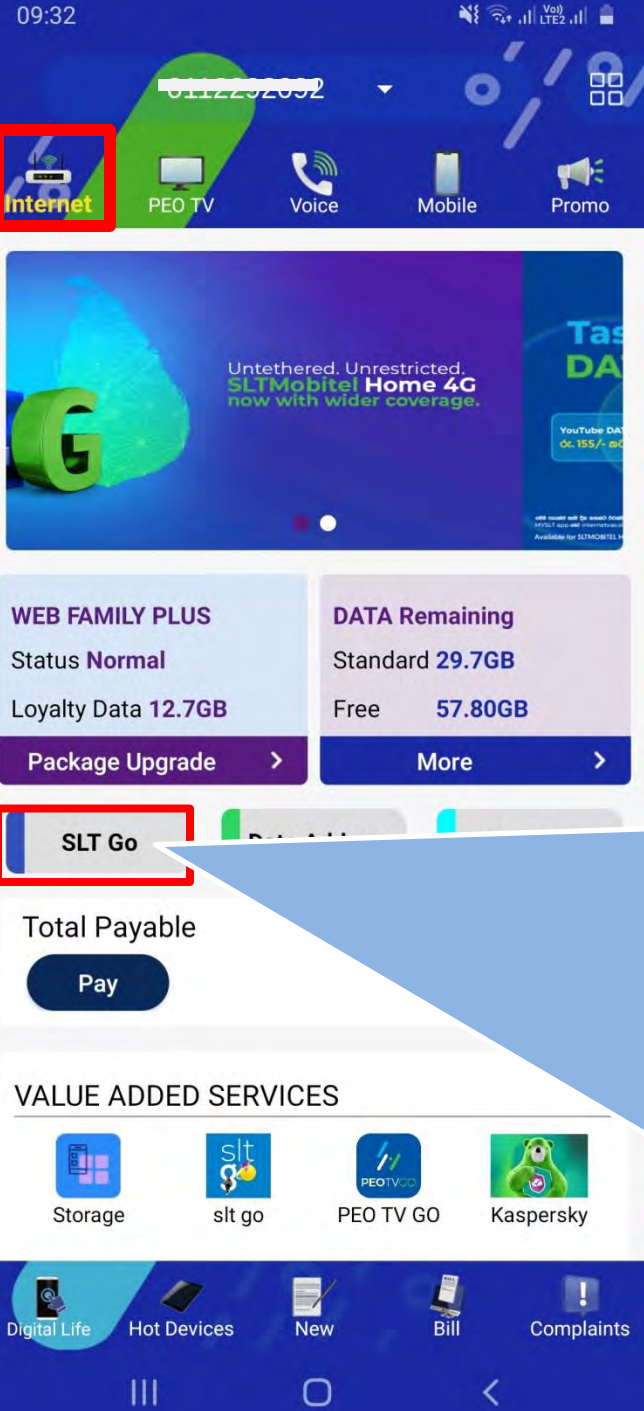
10.3 Used of 40.0GB (Valid Till :30-Apr)
94112292092 | WEB FAMILY PLUS

Extra GB >>> | Bonus data >>>

Free Data >>> | Add-ons Data >>>

Daily Usage

When selecting “More” Under Data Remaining, it directs to a window that shows Users Internet Usage in More Detail. (Details that are usually available in the SLT Broadband App)



Directs to SLT GO App

0112232052

Internet PEO TV Voice Mobile Promo

Untethered. Unrestricted.
SLTMobitel Home 4G
now with wider coverage.

YouTube DATA
Rs. 155/- per GB

WEB FAMILY PLUS
Status **Normal**
Loyalty Data **12.7GB**
Package Upgrade >

DATA Remaining
Standard **29.7GB**
Free **57.80GB**
More >

SLT Go **Data Add-on**

Total Payable **Rs. 1,9...**
Pay

VALUE ADDED SERVICES

Storage slt go PEO TV GO Kaspersky

Digital Life Hot Devices New Bill Complaints

Data Add-on

Home Schooling & WFH
Meet Lite (Zoom, Teams,+)
30 GB **Rs.195**

Home Schooling & WFH
Meet Max (Zoom, Teams,+)
100 GB **Rs.490**

LMS
LMS Lite(akazaLMS & More)
30 GB **Rs.195**

LMS
LMS Max (akazaLMS & More)
100 GB **Rs.490**

Entertainment Unlimited
Entertainment Combo Pack
Unlimited **Rs.1,990**

Entertainment Unlimited
PeoTV Go
Unlimited **Rs.249**

Data Add Ons

0112232032

Internet PEO TV Voice Mobile Promo

Untethered. Unrestricted. **SLTMobitel Home 4G** now with wider coverage.

YouTube DATA 155/-

WEB FAMILY PLUS
Status Normal
Loyalty Data 12.7GB
Package Upgrade >

DATA Remaining
Standard 29.7GB
Free 57.80GB
More >

SLT Go Data Add-on **Extra GB**

Total Payable **Rs. 1,997.42**
Pay

VALUE ADDED SERVICES

Storage slt go PEO TV GO Kaspersky

Digital Life Hot Devices New Bill Complaints

Add Data

Select your desired volume from below.
Then proceed with the options of **PAY NOW** or **ADD TO BILL**

1GB 100LKR 2GB 200LKR 3GB 300LKR

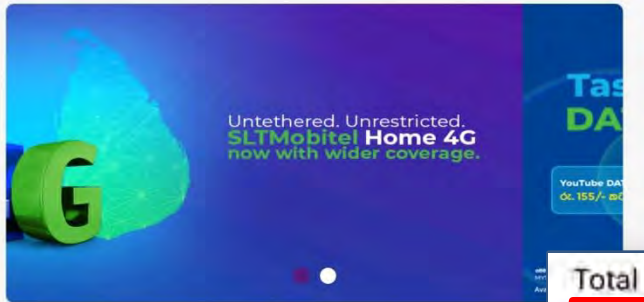
85 LKR per GB

5GB 6GB 7GB 8GB

75 LKR per GB

20GB

Extra GB Additions



WEB FAMILY PLUS
Status Normal
Loyalty Data 12.7GB
Package Upgrade >

DATA Remaining
Standard 29.7GB
Free 57.80GB
More

SLT Go Data Add-on Extra GB

Total Payable Rs. 1,997.42

Pay

VALUE ADDED SERVICES

Storage slt go PEO TV GO Kaspersky

Expanded Bill Summary

Total Payable Rs. 1,997.42

Pay

Last Bill Rs. 2,640.93
For month ending at 2021/04/02

Last Payment Rs. 1,200
On 2021/04/06

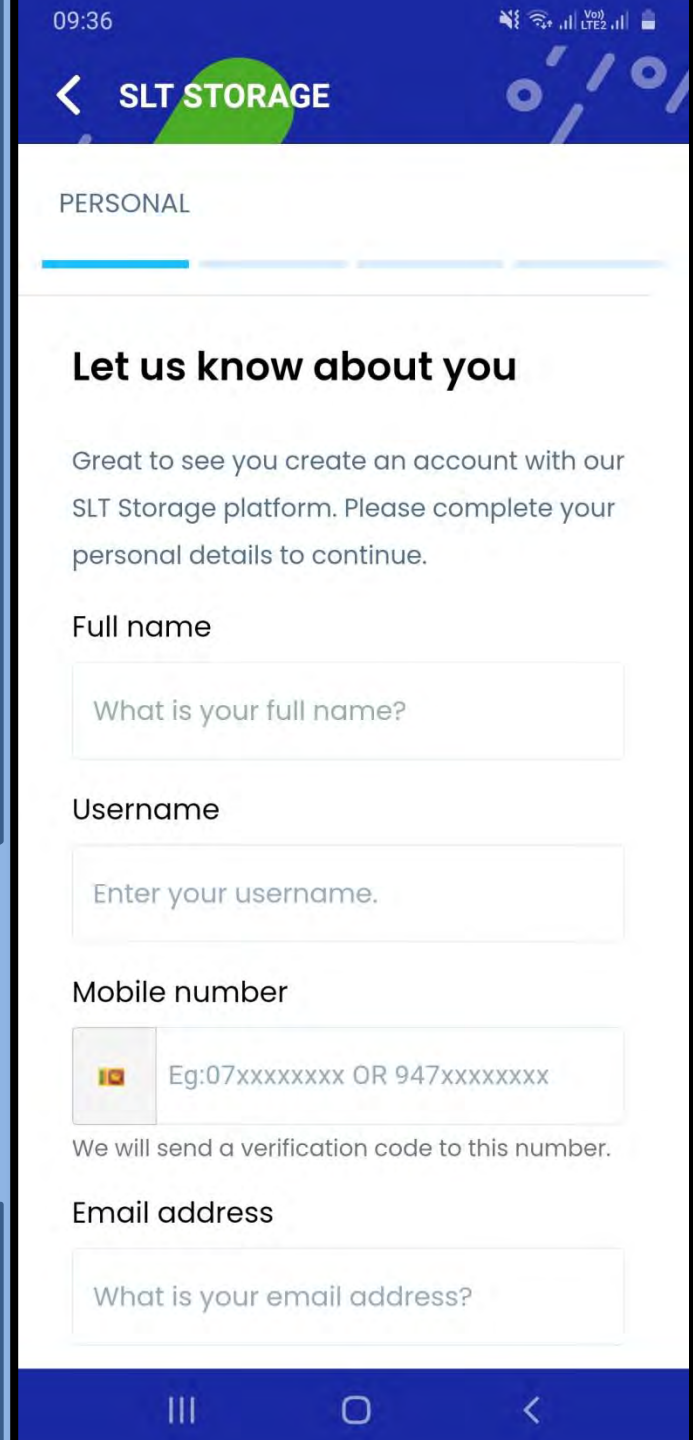
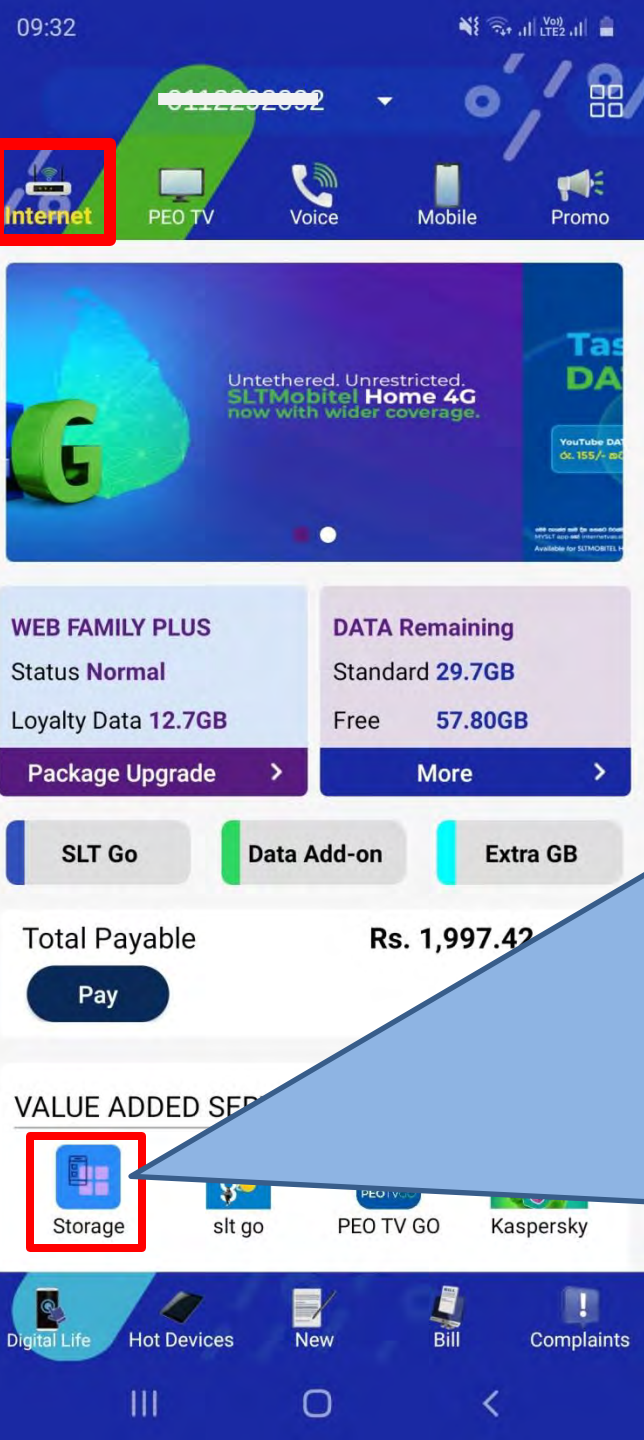
Pay Bill

Telephone Number
0112292092

Amount (LKR)
1997.42

Online Bill payment window

Submit



Directs to SLT Storage Registration window

09:32

0112202002

Internet PEO TV Voice Mobile Promo

Untethered. Unrestricted.
SLTMobitel Home 4G
now with wider coverage.

YouTube DA
Rs. 155/-

WEB FAMILY PLUS
Status Normal

Loyalty Data 12.7GB

Package Upgrade >

DATA Remaining
Standard 29.7GB

Free 57.80GB

More >

SLT Go Data Add-on Extra GB

Total Payable **Rs. 1,997.42**

Pay

VALUE ADDED SERVICES

Storage slt go PEO TV GO Kaspersky

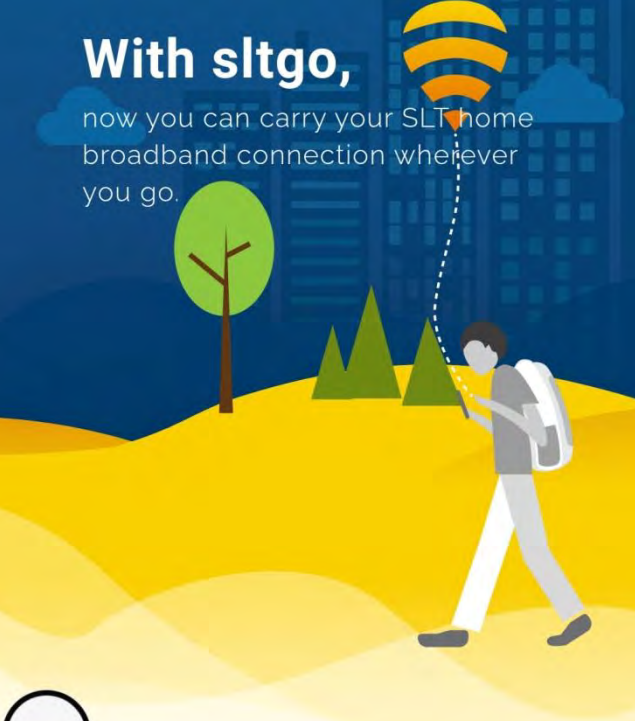
Digital Life Hot Devices New Bill Complaints

09:36

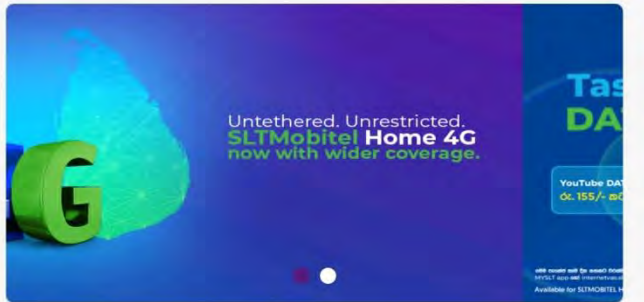
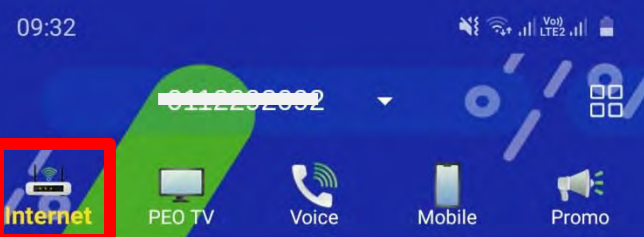
SLT GO

sltgo

With sltgo,
now you can carry your SLT home
broadband connection wherever
you go.



Directs to SLT GO App



WEB FAMILY PLUS
Status **Normal**
Loyalty Data **12.7GB**
Package Upgrade >

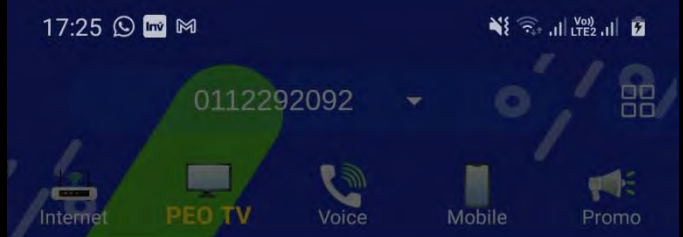
DATA Remaining
Standard **29.7GB**
Free **57.80GB**
More >

SLT Go | Data Add-on | Extra GB

Total Payable **Rs. 1,997.42**
Pay

VALUE ADDED SERVICES

Storage | slt go | **PEO TV GO** | Kaspersky



Install PEO TV Go App
Install PEO TV Go App
CANCEL INSTALL

Total Payable **Rs. 1,997.42**
Pay

VALUE ADDED SERVICES

Storage | slt go | **PEO TV GO** | Kaspersky



Directs to PEO TV GO App

If PEO TV GO App is not already installed, it will direct to install App

09:32

0112202002

Internet PEO TV Voice Mobile Promo

Untethered. Unrestricted. SLTMobitel Home 4G now with wider coverage.

YouTube DA

dc. 155/- ed

WEB FAMILY PLUS
Status Normal
Loyalty Data 12.7GB
Package Upgrade >

DATA Remaining
Standard 29.7GB
Free 57.80GB
More >

SLT Go Data Add-on Extra GB

Total Payable **Rs. 1,997.42**
Pay

VALUE ADDED SERVICES

Storage slt go PEO TV GO **Kaspersky**

Digital Life Hot Devices New Bill Complaints


09:37

SLT KASPERSKY

kaspersky BACK TO HOME

Product Portfolio Product List Subscriptions

Compare Products

	Anti-Virus	Internet Security	Total Security
			
Security Defends against viruses, ransomware & more	✓	✓	✓
Performance Protects – without slowing you down	✓	✓	✓
Simplicity Simplifies security – easy to set up and use	✓	✓	✓
PC, Mac & mobile Secures your compatible devices – in any combination	✗	✓	✓

Directs to Kaspersky Anti-Virus Software registration window

Quick Launch icons

0112202002

Internet PEO TV Voice Mobile Promo

Untethered. Unrestricted.
SLTMobitel Home 4G
now with wider coverage.

YouTube DA
dc. 155/- ad

WEB FAMILY PLUS
Status Normal
Loyalty Data 12.7GB

DATA Remaining
Standard 29.7GB
Free 57.80GB

Package Upgrade > More >

SLT Go Data Add-on Extra GB

Total Payable **Rs. 1,997.42**

Pay

VALUE ADDED SERVICES

Storage Kaspersky

Digital Life Hot Devices New Bill Complaints

Digital Life

Experience the Digital lifestyle with SLT

- Kaspersky >>>
- SLT Storage >>>
- eSports >>>
- Kimaki >>>
- A/L Kuppiya >>>
- Smart Home >>>
- CCTV >>>

Directs Digital Lifestyle Products page

Untethered. Unrestricted.
SLTMobitel Home 4G
now with wider coverage.

YouTube DA
Rs. 155/-

WEB FAMILY PLUS
Status Normal

Loyalty Data 12.7GB

Package Upgrade >

DATA Remaining
Standard 29.7GB

Free 57.80GB

More >

SLT Go Data Add-on Extra GB

Total Payable **Rs. 1,997.42**

Pay

VALUE ADDED SERVICES

Storage slt go

teleshop

Shopping cart icon with 0 items

Search icon



Feel Insecure?

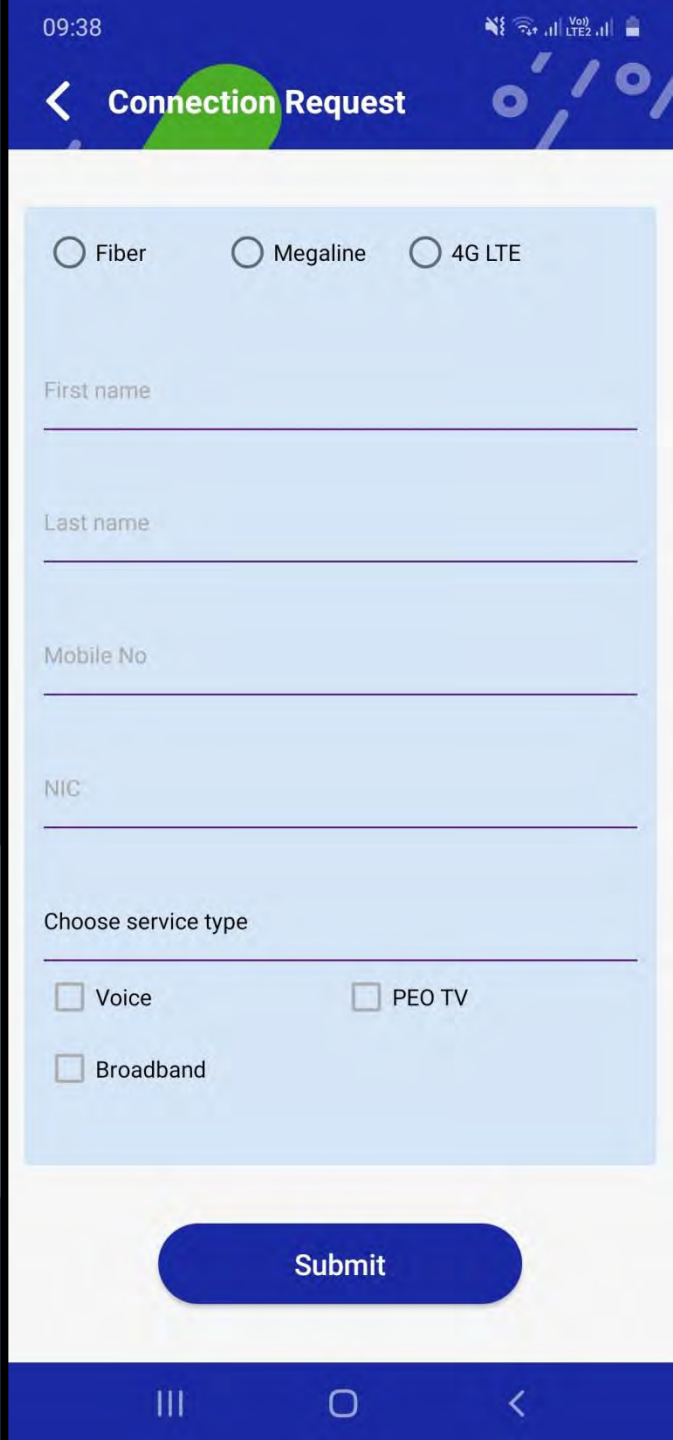
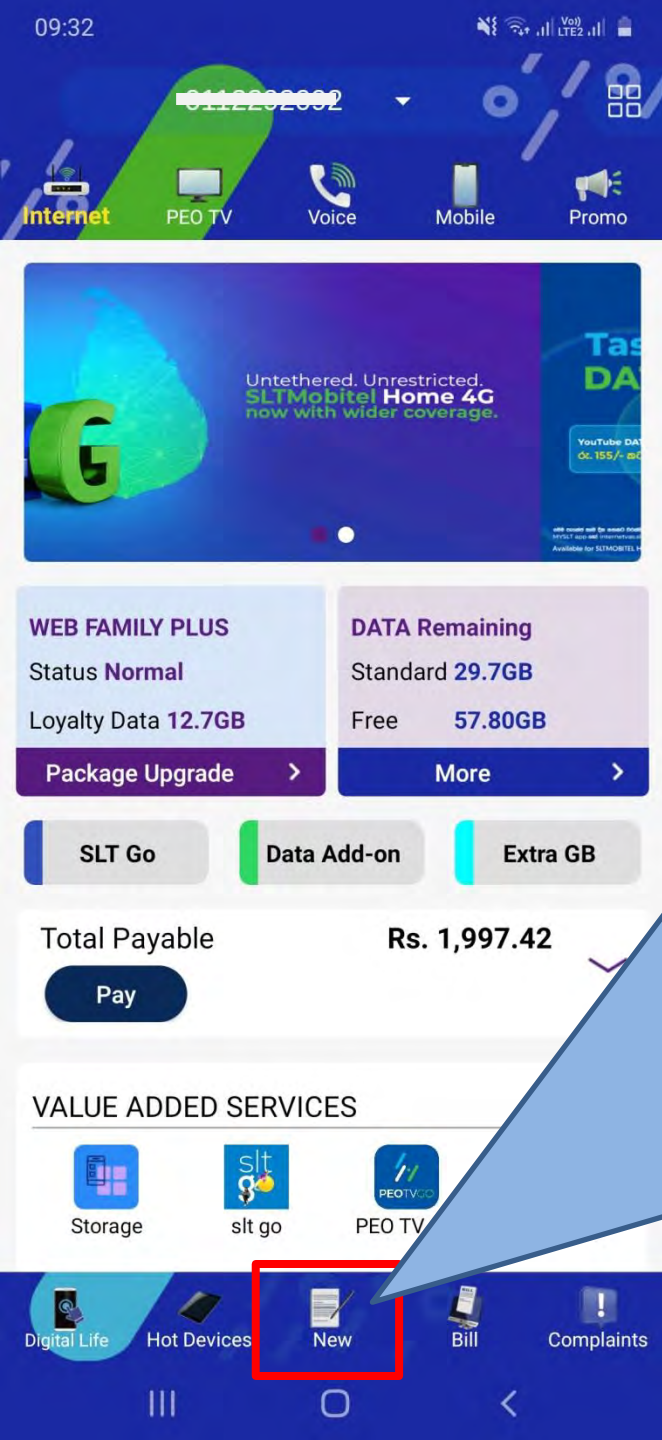
SLT offers cyber security solutions with Kaspersky to protect all of the devices in your digital life.

> BUY ONLINE

BEST SELLING ITEMS

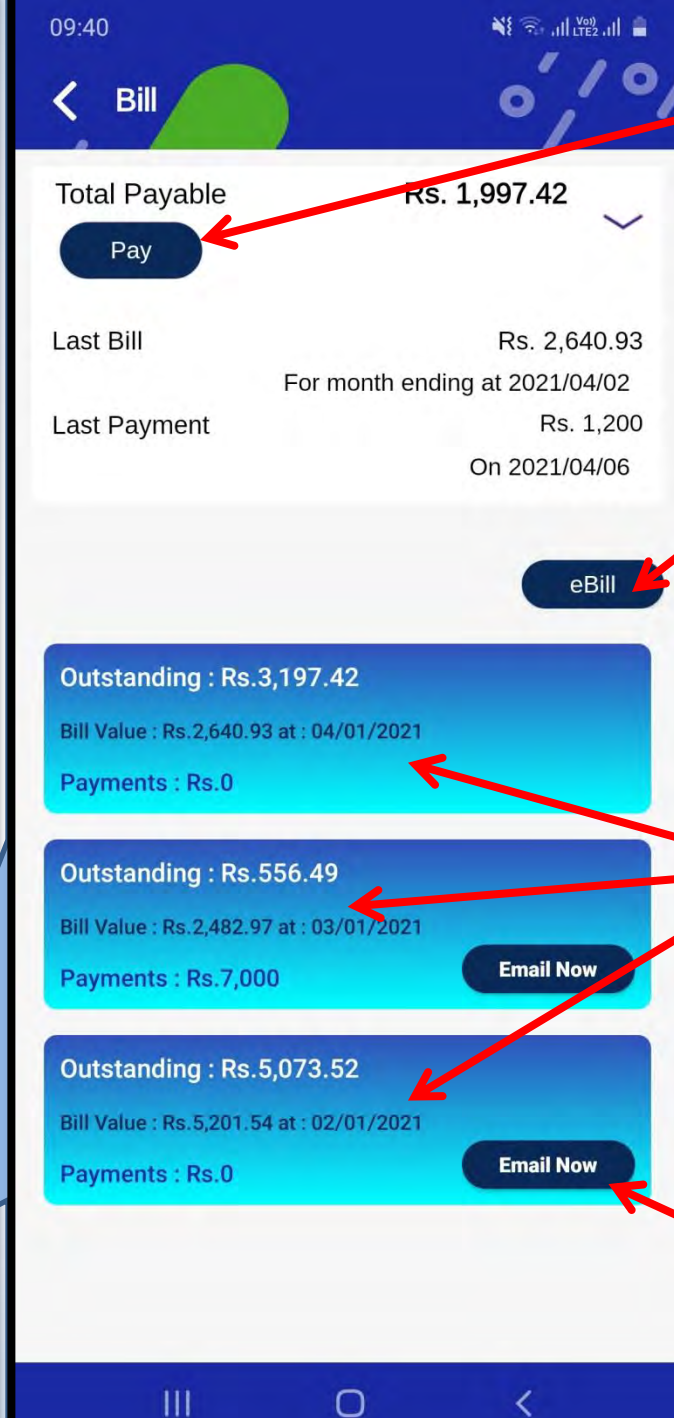
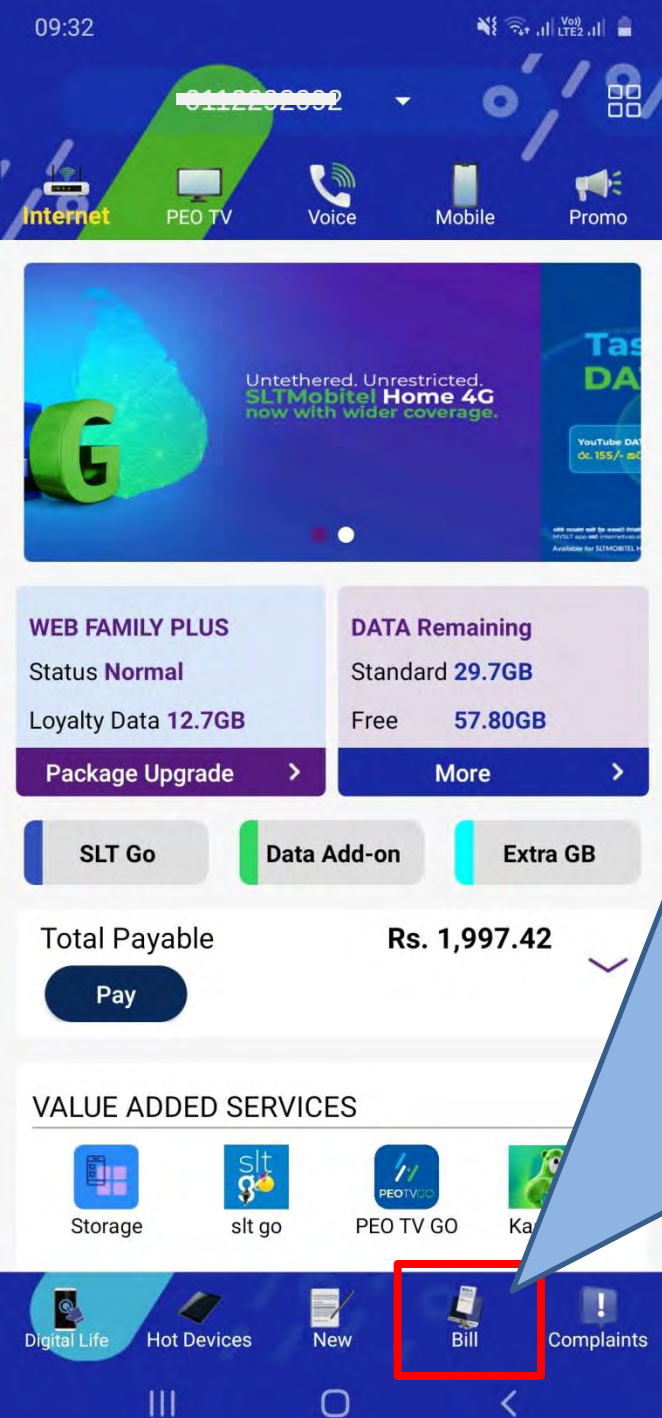
20% off

Directs to eTeleshop page



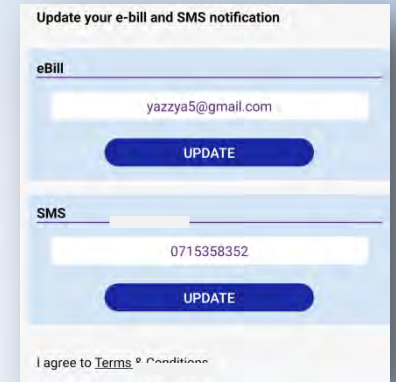
Directs to New Connection Request page

Users can select Preferred service, enter details and submit it.



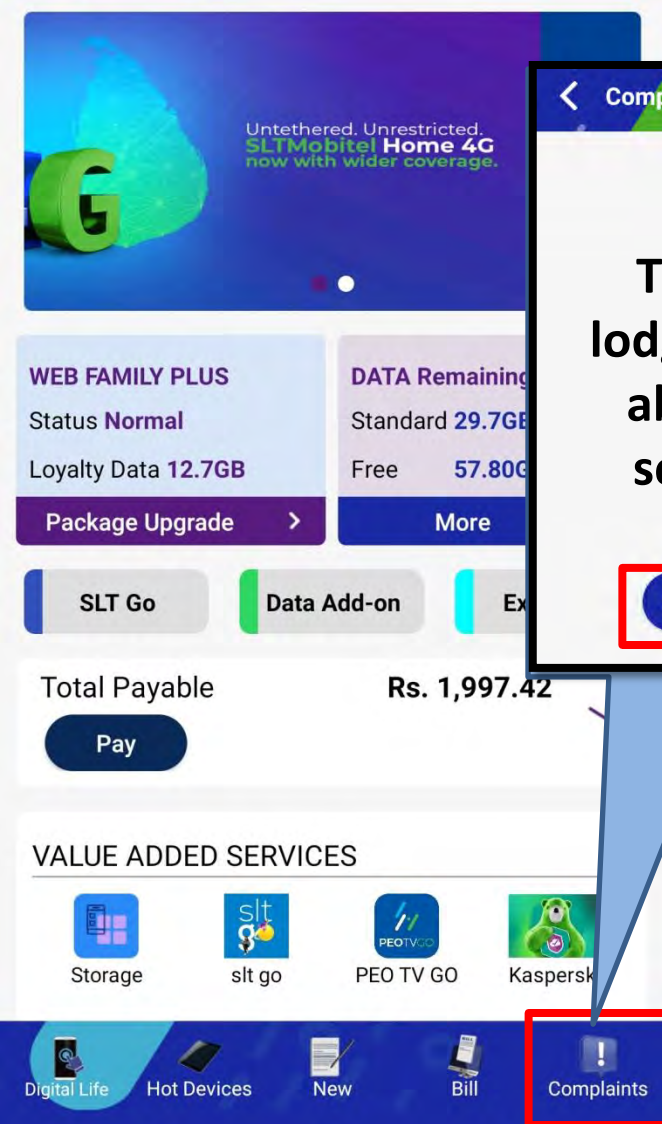
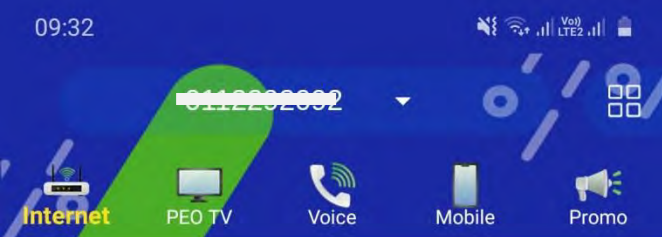
Directs to Online Payments screen

Directs to eBill registration page



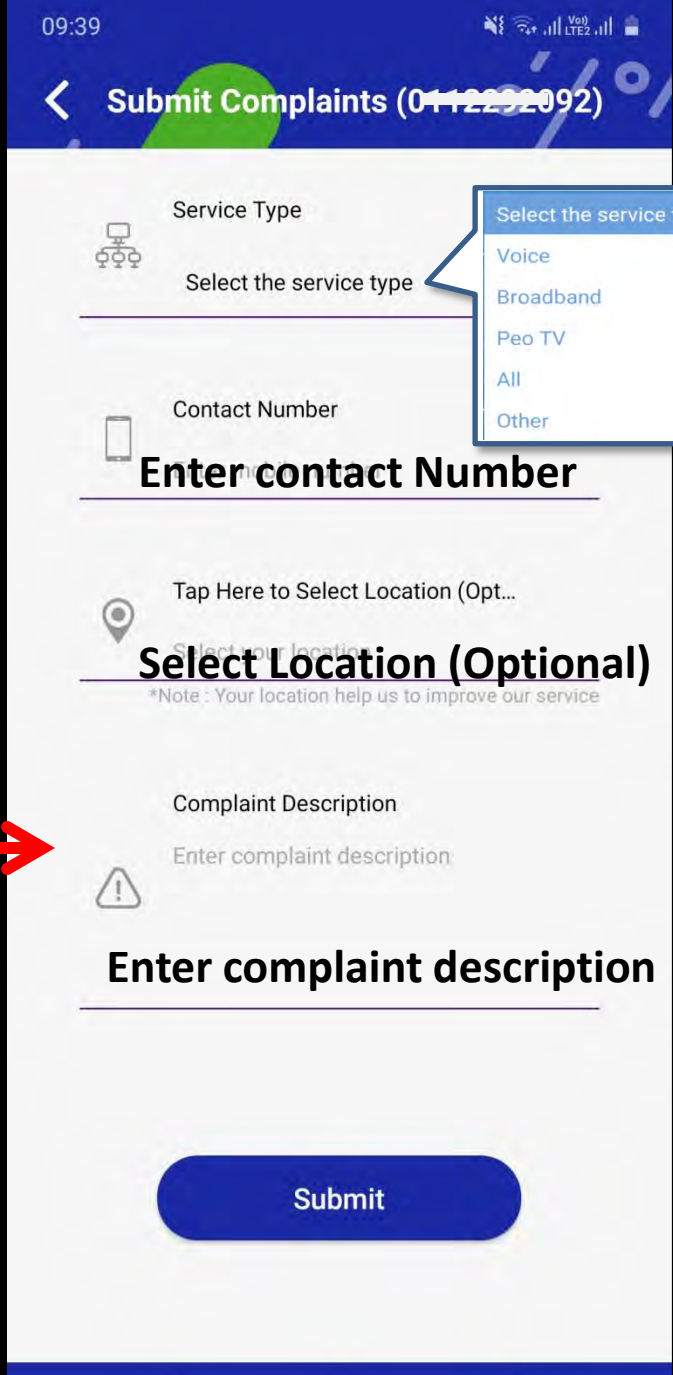
Shows Bill summary details of last 3 months

User can email the bill to him/her self by selecting this button



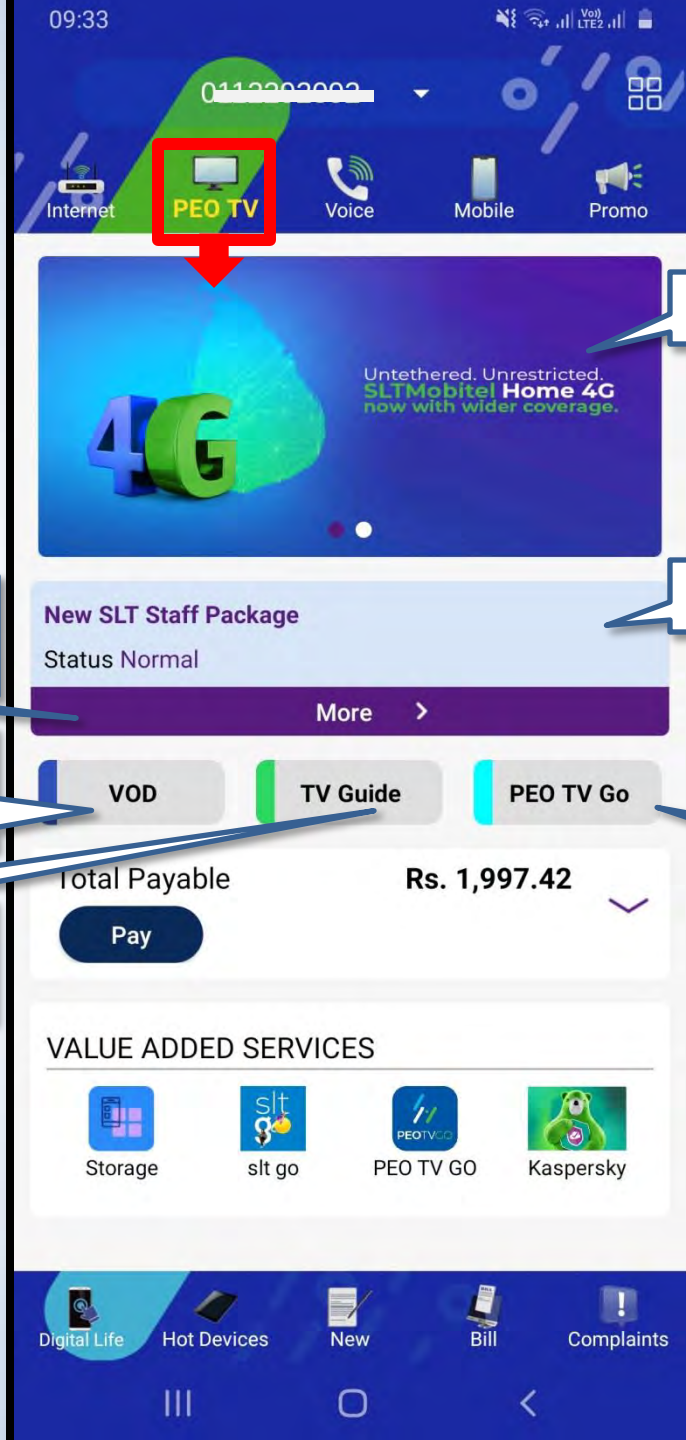
The User can lodge complaints about any SLT service faults

Submit your Complaint



- Select the service type
- Voice
 - Broadband
 - Peo TV
 - All
 - Other

PEO TV Tab



Promotion Banner

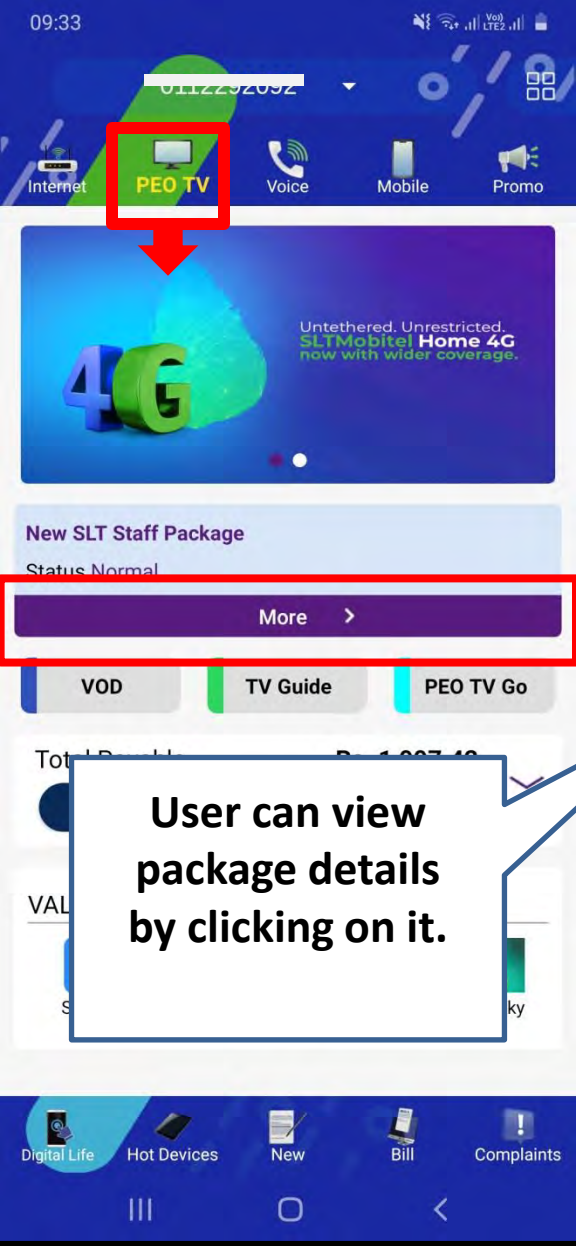
User's PEO TV Package details

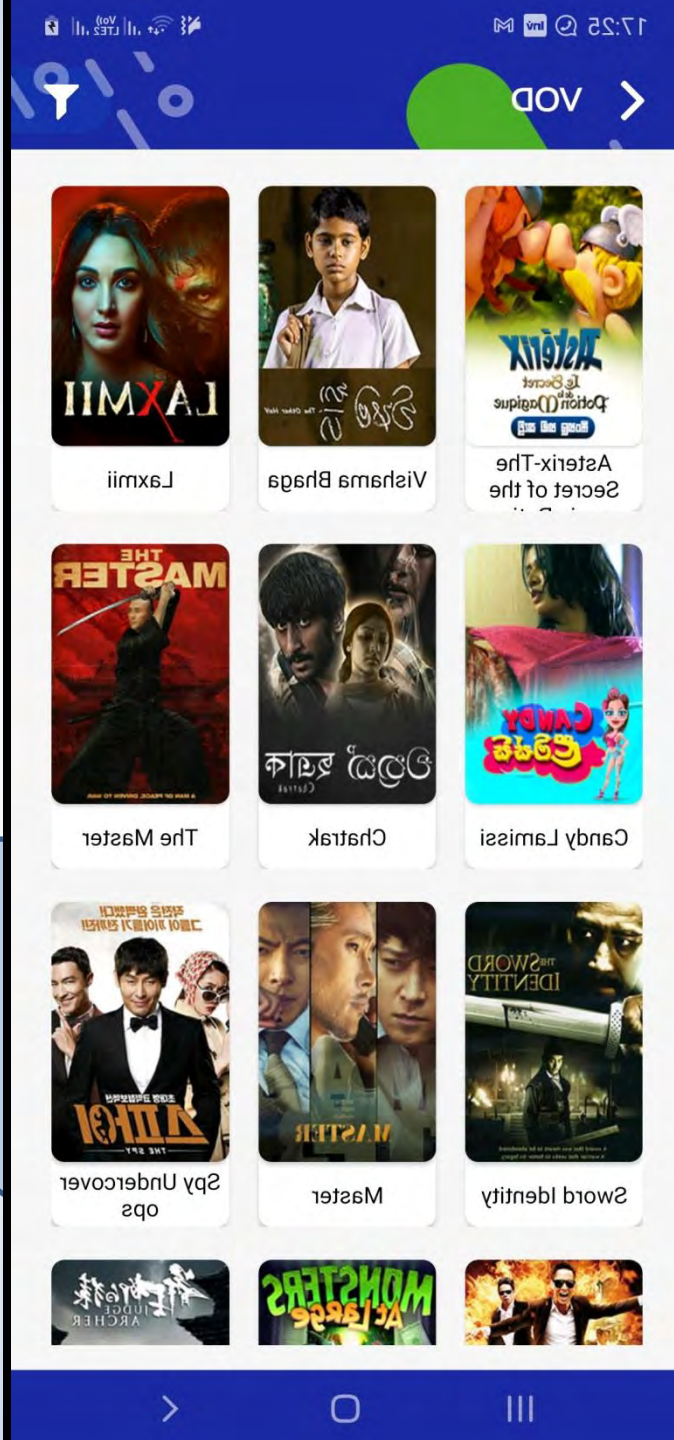
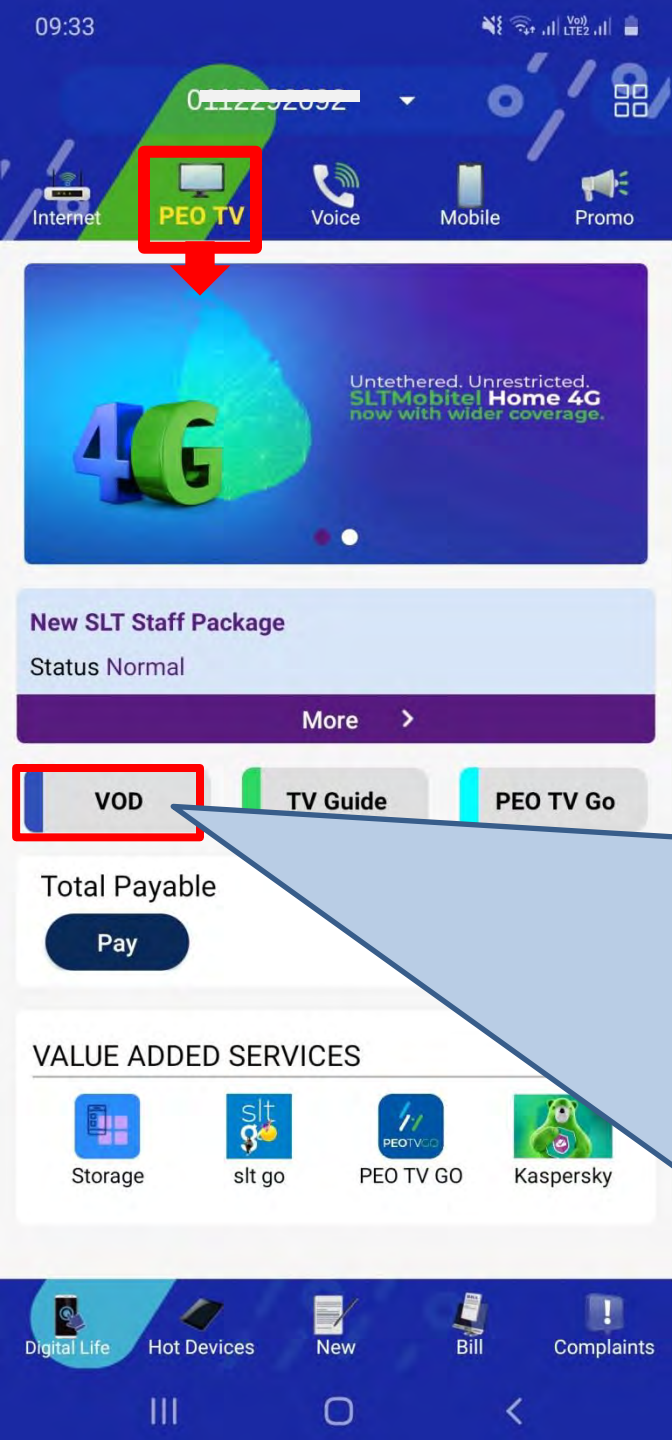
Details about other PEO TV Packages

Movies available in VOD

Channel Program Guide

Directs to PEO TV GO App/Registration





Shows all available Movies in PEO TV Video On Demand Service

0112202002

Internet **PEO TV** Voice Mobile Promo

Untethered. Unrestricted.
SLT Mobile Home 4G
now with wider coverage.

4G

New SLT Staff Package
Status Normal

More >

VOD **TV Guide** PEO TV Go

Total Payable Rs. 1,000

Pay

VALUE ADDED SERVICES

Storage slt go PEO TV GO Kaspersky

Digital Life Hot Devices New Bill Complaints

< **PEO TV Guide**

Now Next Later

Now : Apey Peya
Next : News Live
Later : Sengavunu Kahavanu

Now : Grade - 13
Next : Grade - 7
Later : News & Weather Report

Now : Lama Puwath
Next : Denumai Vasanaivai
Later : Theruwan Namadimu

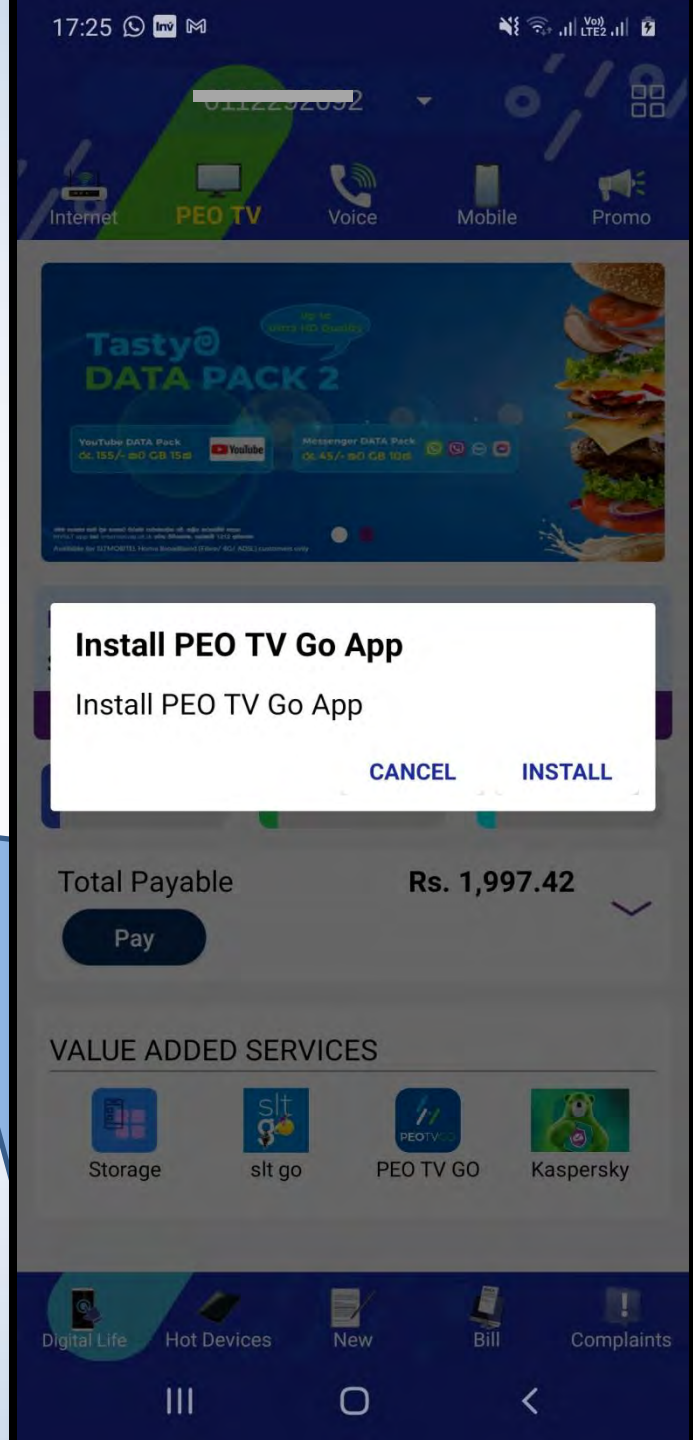
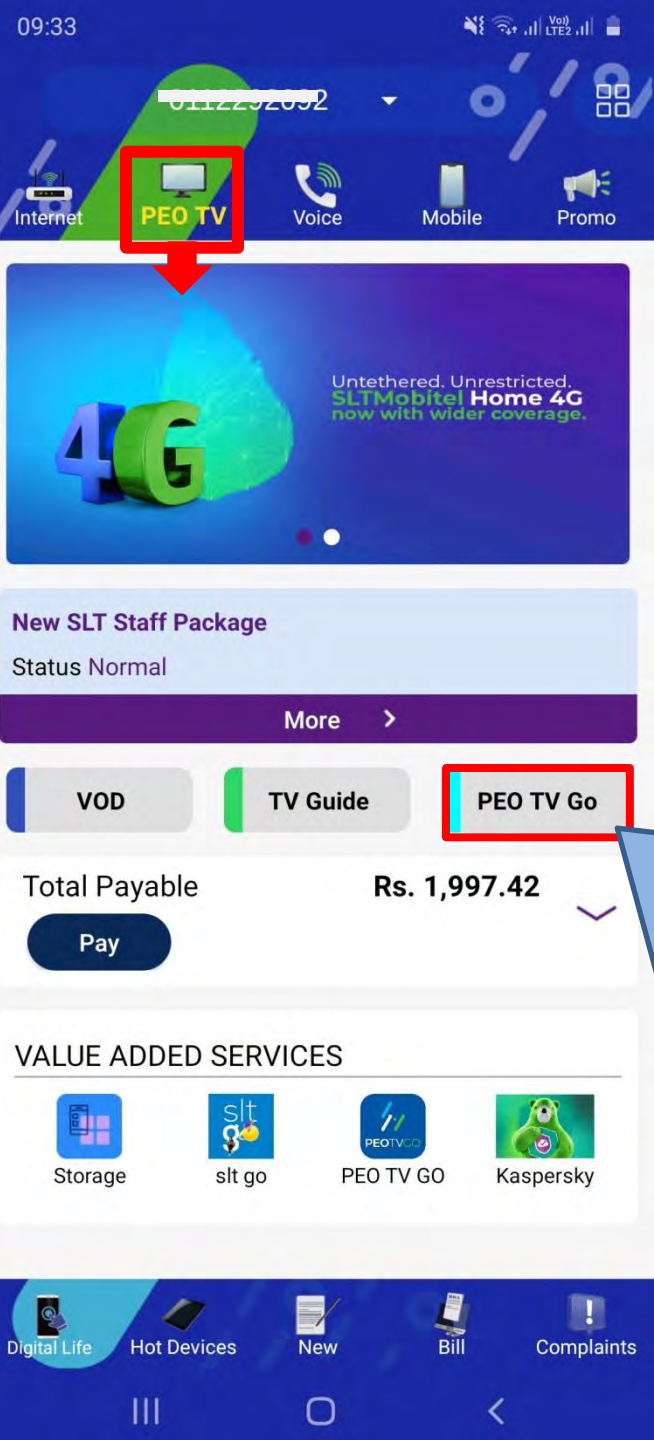
Now : Werale Mithuro
Next : Heirs Of The Night
Later : Panditha Rama

Now : Channel News Asia
Next : Etv Kids
Later : Channel News Asia

Swarnawahini
Watch Schedule not available

Vasantham
Watch Schedule not available

Shows Channel Program Guide



Directs to PEO TV GO App

If PEO TV GO App is not already installed, it will direct to install App

0112292092

Internet **PEO TV** Voice Mobile Promo

Untethered. Unrestricted.
SLTMobitel Home 4G
now with wider coverage.

New SLT Staff Package
Status Normal
More >

VOD TV Guide PEO TV Go

Total Payable **Rs. 1,997.42**

Pay

VALUE ADDED SERVICES

Storage slt go PEO TV GO Kaspersky

Digital Life Hot Devices New Bill Complaints

Explained on Page [20](#) to [30](#)

VOICE Tab

0112202002

Internet

PEO TV

Voice

Mobile

Promo

Tasty@ DATA PACK 2 Up to Ultra HD Quality

YouTube DATA Pack 0c 155/- @0 GB 15d

Messenger DATA Pack 0c 45/- @0 GB 10d

ආවේශනා සඳහා වැඩි තොරතුරු සඳහා වෛබ් අඩවිය බලන්න.
 0112202002 සහ 0112202002 වෙබ් අඩවිය බලන්න. 1212 අංකය.
 Available for SLTMOBILE Home Broadband (Fiber/ 4G/ ADSL) customers only

SLT Smartline Triple Play

Status Normal

Call Forwarding

Total Payable

Rs. 1,997.42

Pay

VALUE ADDED SERVICES



Storage



slt go



PEO TV GO



Kaspersky

Digital Life

Hot Devices

New

Bill

Complaints

0112292092



Connection Package name

Tasty@ DATA PACK 2
 Sign to Ultra HD Quality

YouTube DATA Pack
 Rs. 155/- 20 GB 15d

Messenger DATA Pack
 Rs. 45/- 20 GB 10d

SLT Smartline Triple Play

Status Normal

Call Forwarding

Total Payable

Rs. 1,997.42

Pay

VALUE ADDED SERVICES



Storage



slt go



PEOTV GO



Kaspersky



Digital Life



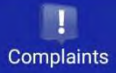
Hot Devices



New



Bill



Complaints

Call Forwarding (0112292092)

Request for Call Forwarding

SLT Number : 0112292092

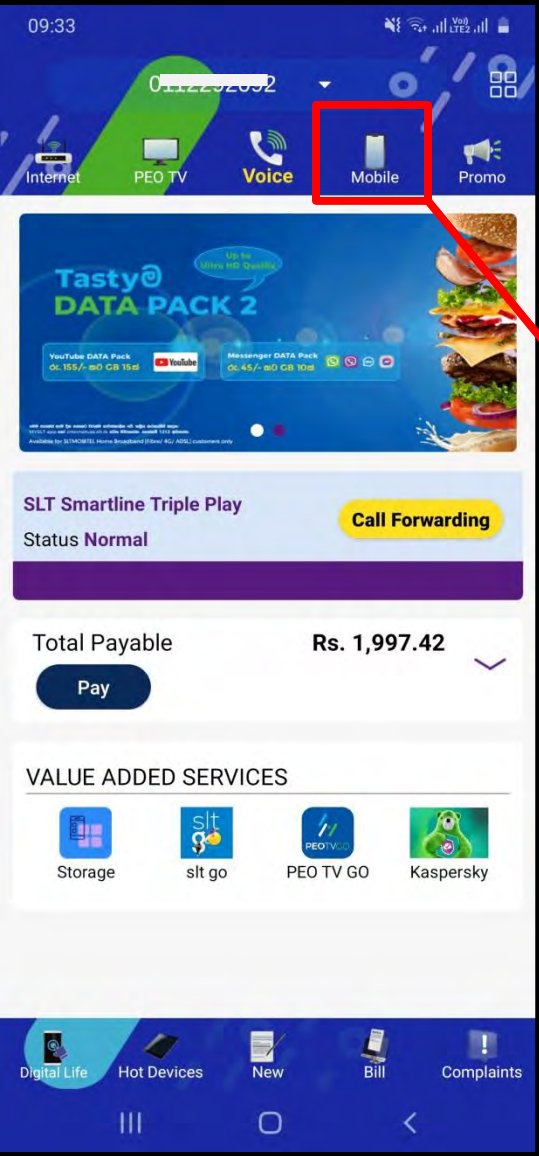
Mobile Number : 071xxxxxxx

I agree to Terms and Conditions

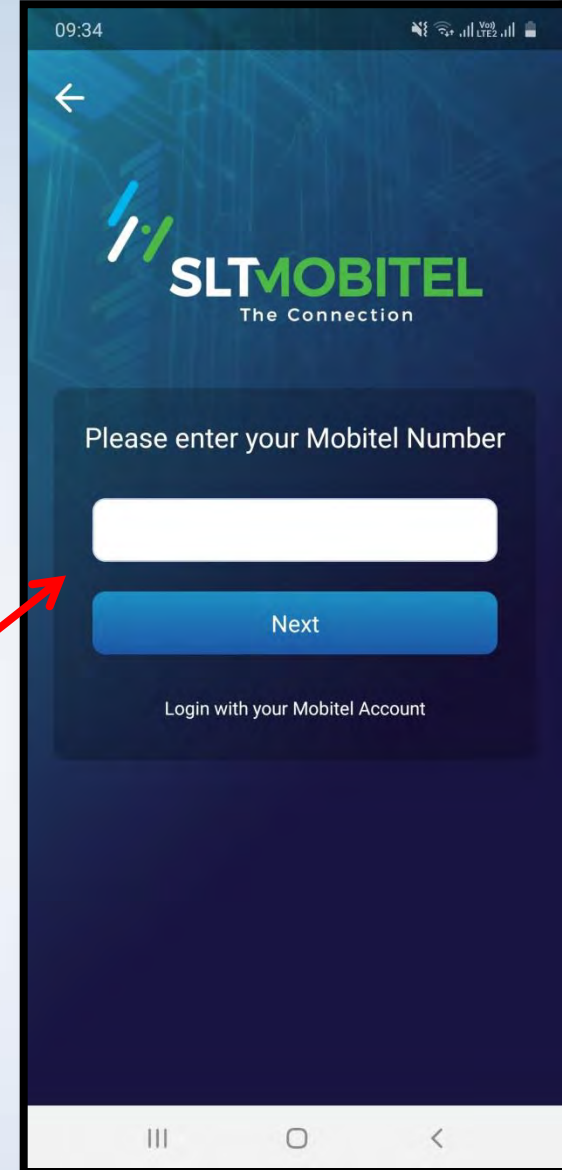
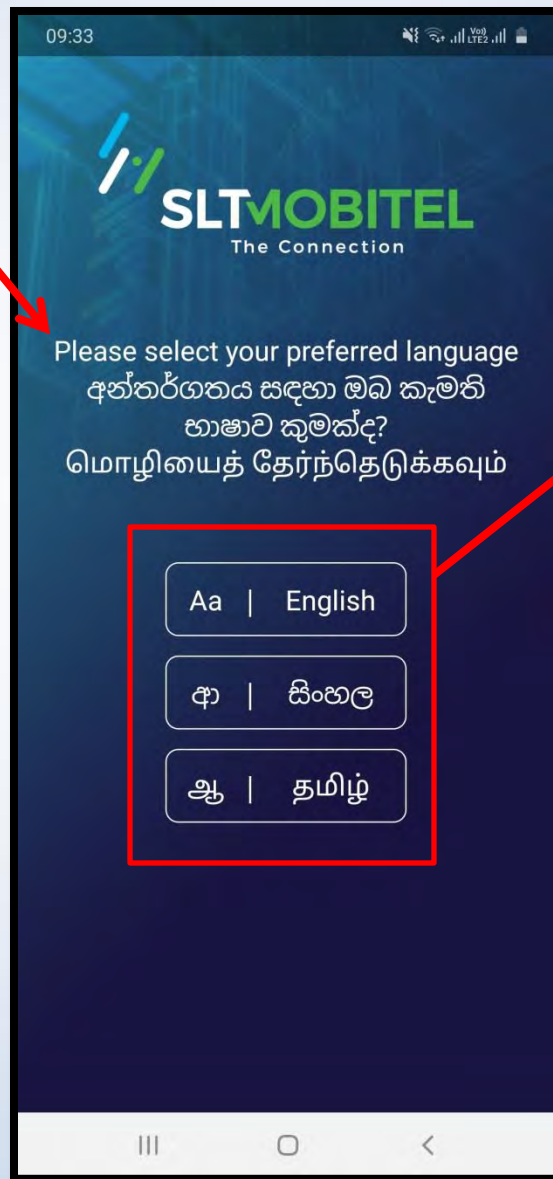
Subscribe

The User can activate Call Forwarding – which would direct calls to the specified Mobile number

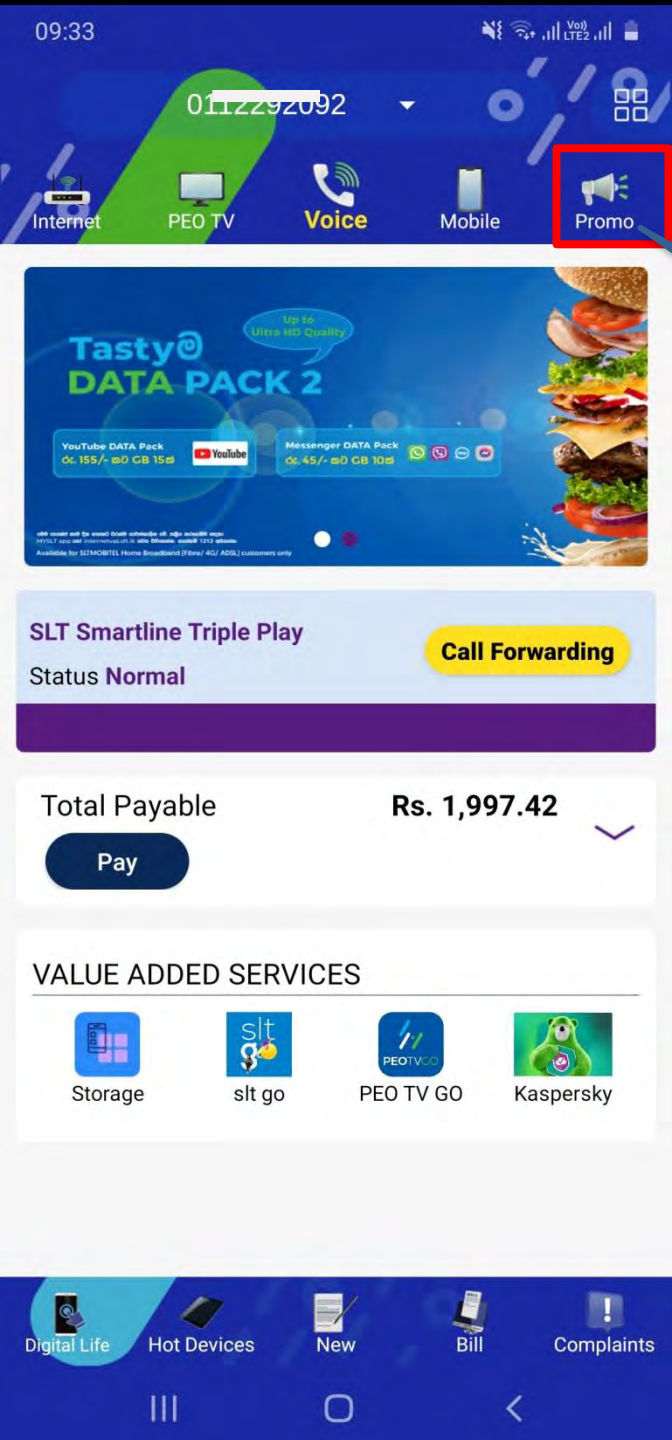
MOBILE Tab



Directs to SLT-Mobitel (Mobile) Selfcare Portal/App

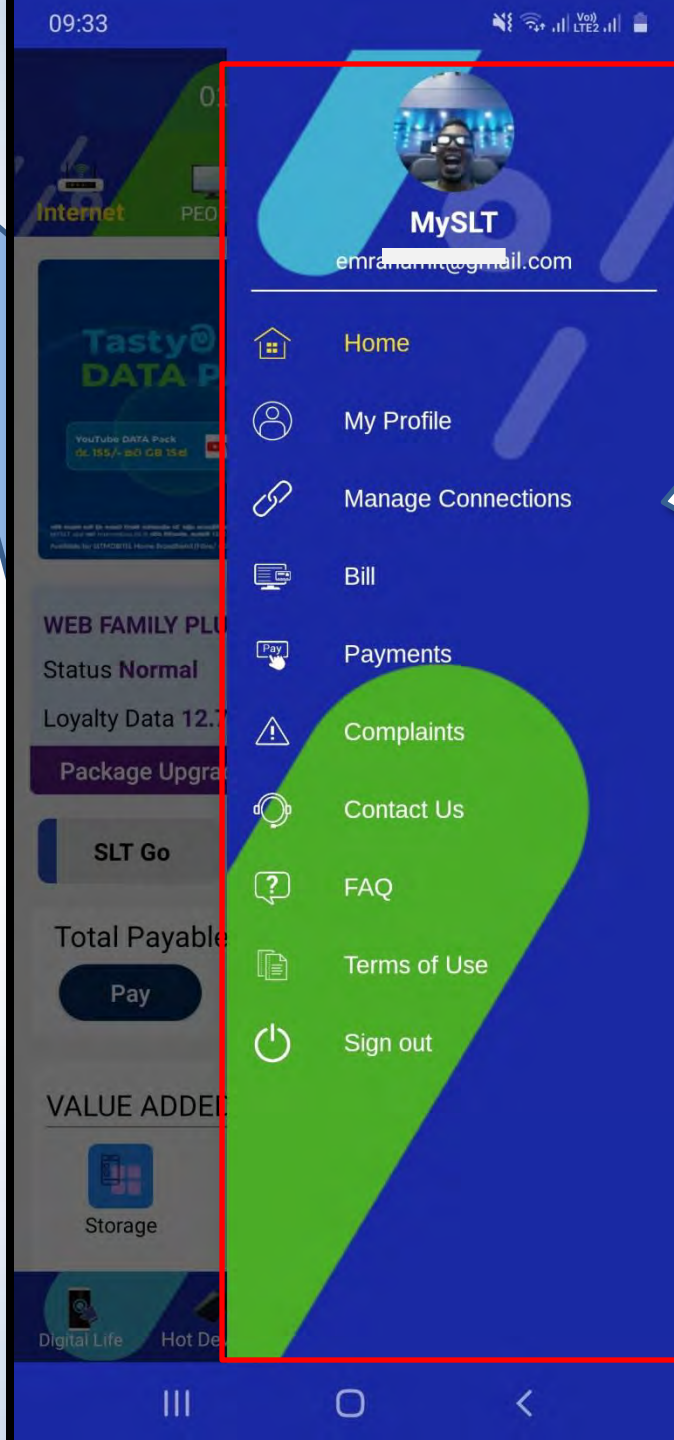
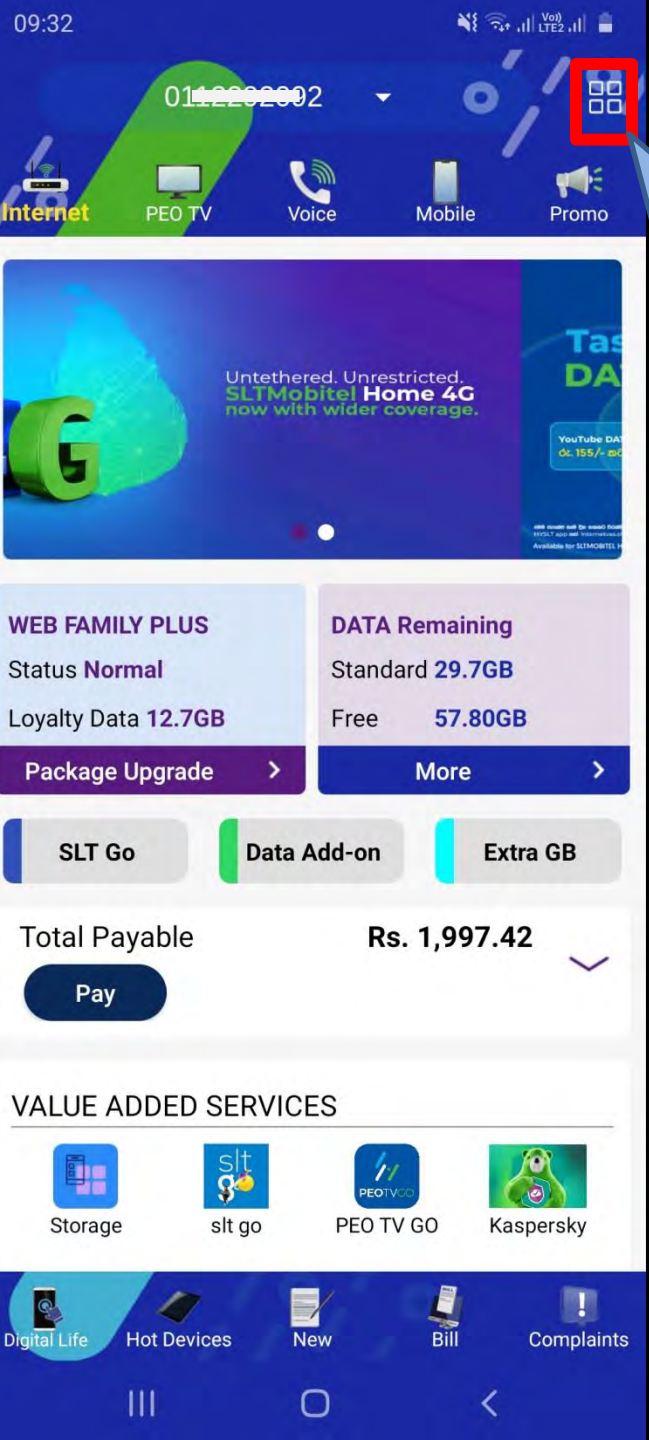


PROMO Tab

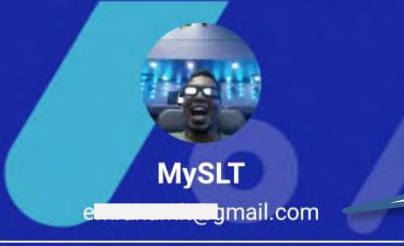


Will Display current and upcoming Promotion details.

Main Menu



When the top right hand corner button is selected, it shows a Dropped down Menu



Shows the ID of the user used to Sign up to the MySLT App (Face book name, Gmail address, Mobile or other email)

Directs Back to Default Home Page of App

Home

Shows User profile information

My Profile

EDIT or ADD SLT Connections

Manage Connections

Bill information

Bill

Online Payments

Payments

Fault reporting/ lodging Complaint

Complaints

SLT contact information

Contact Us

Commonly asked Questions and answers about SLT Products and Services

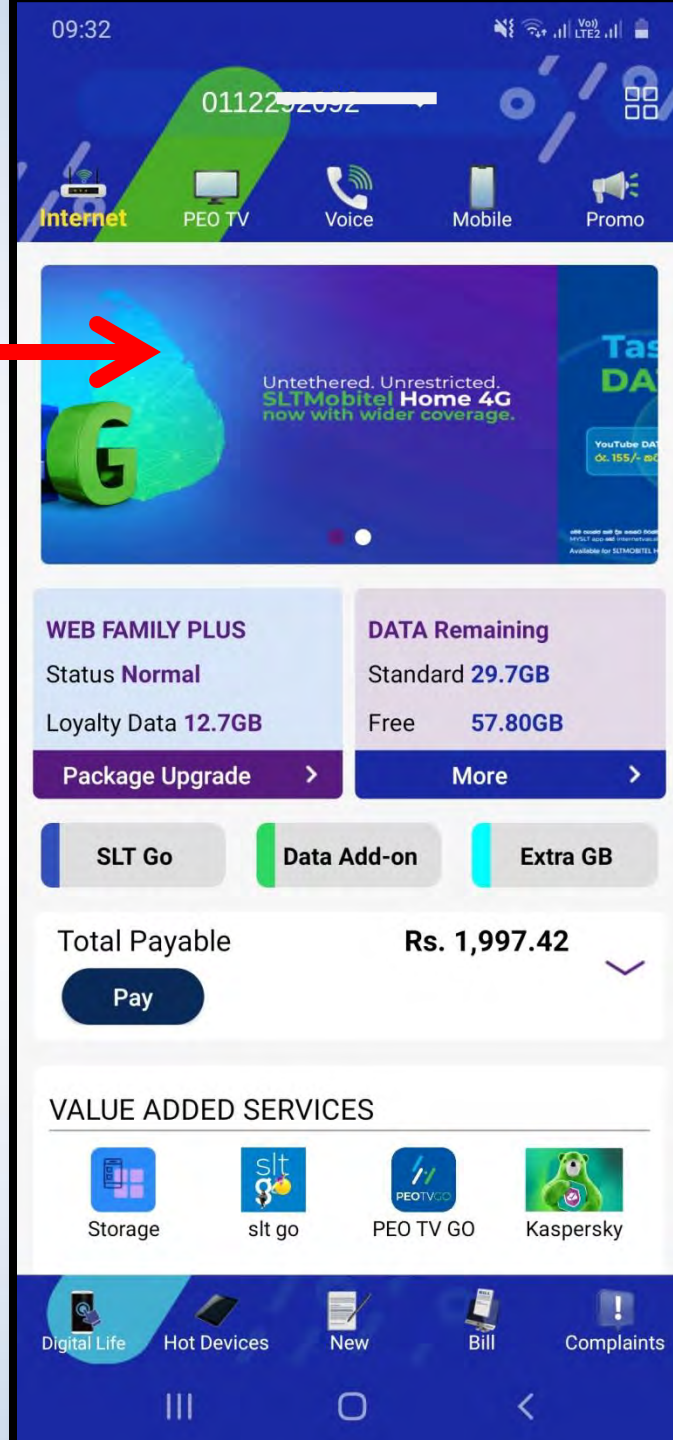
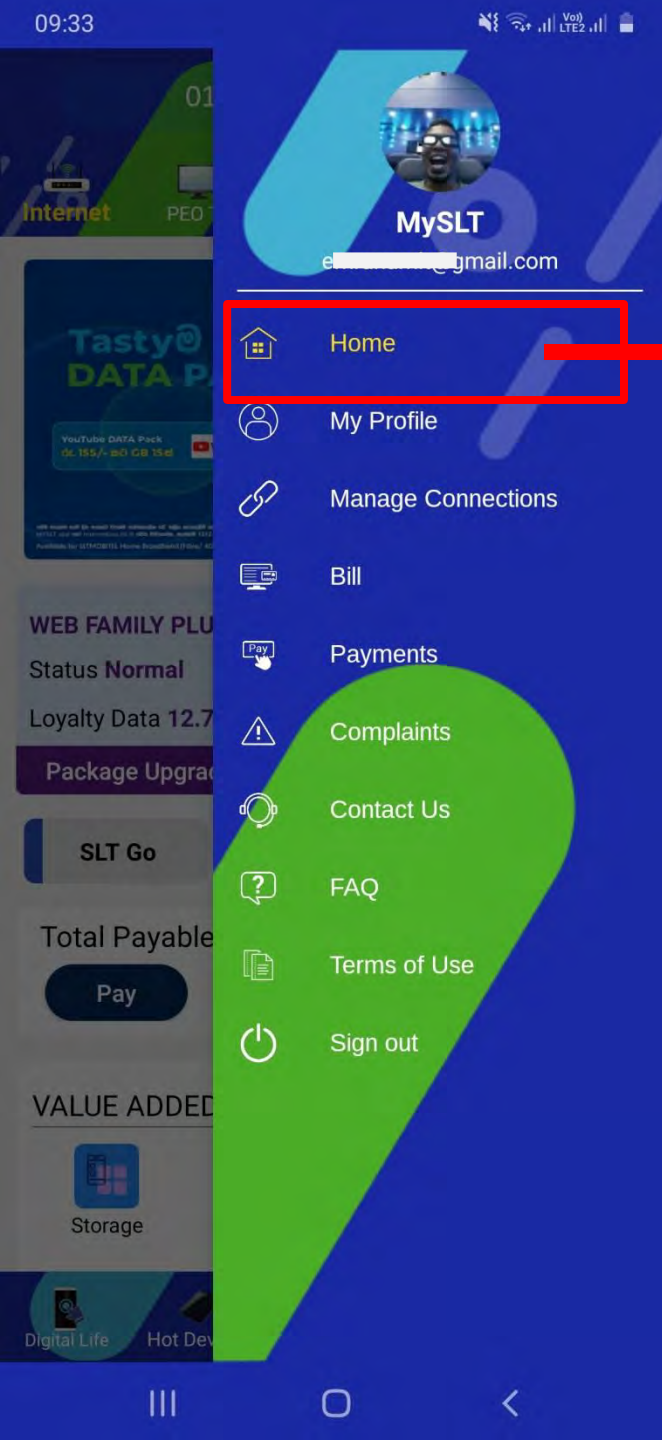
FAQ

Terms and Conditions

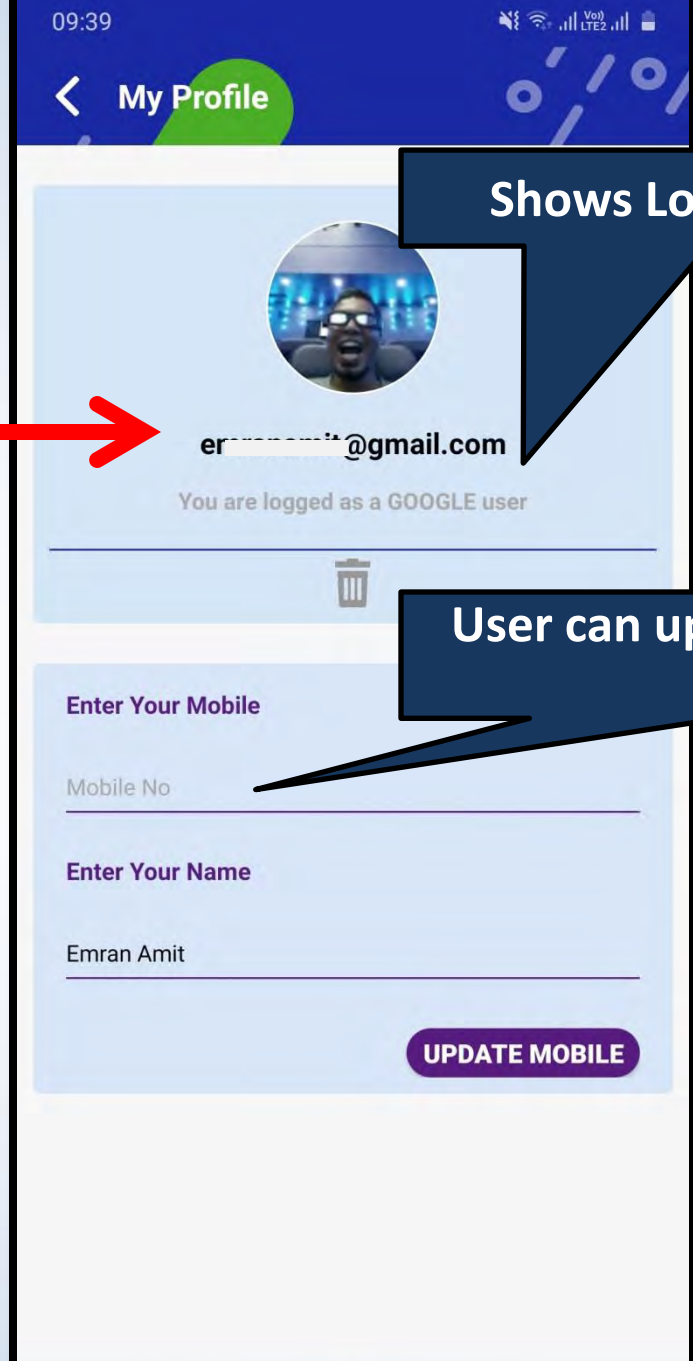
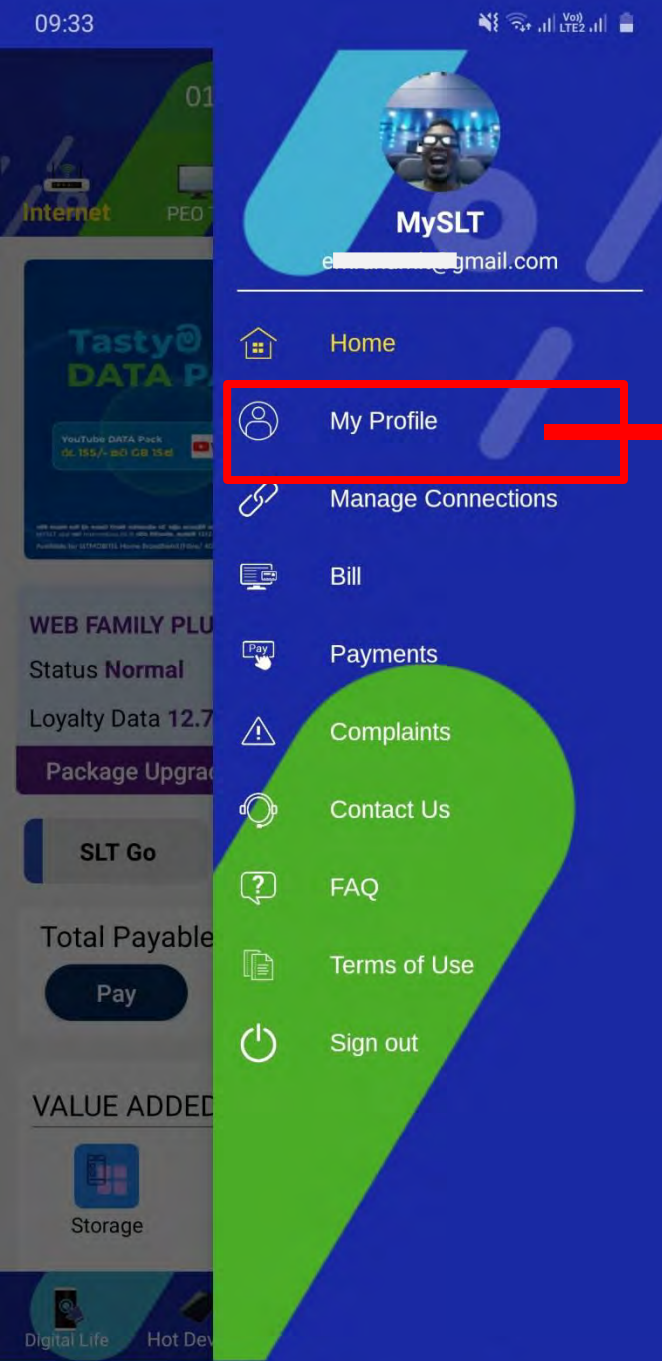
Terms of Use

Sign Out from App (If Signed out, have to log in again when using the App next time)

Sign out

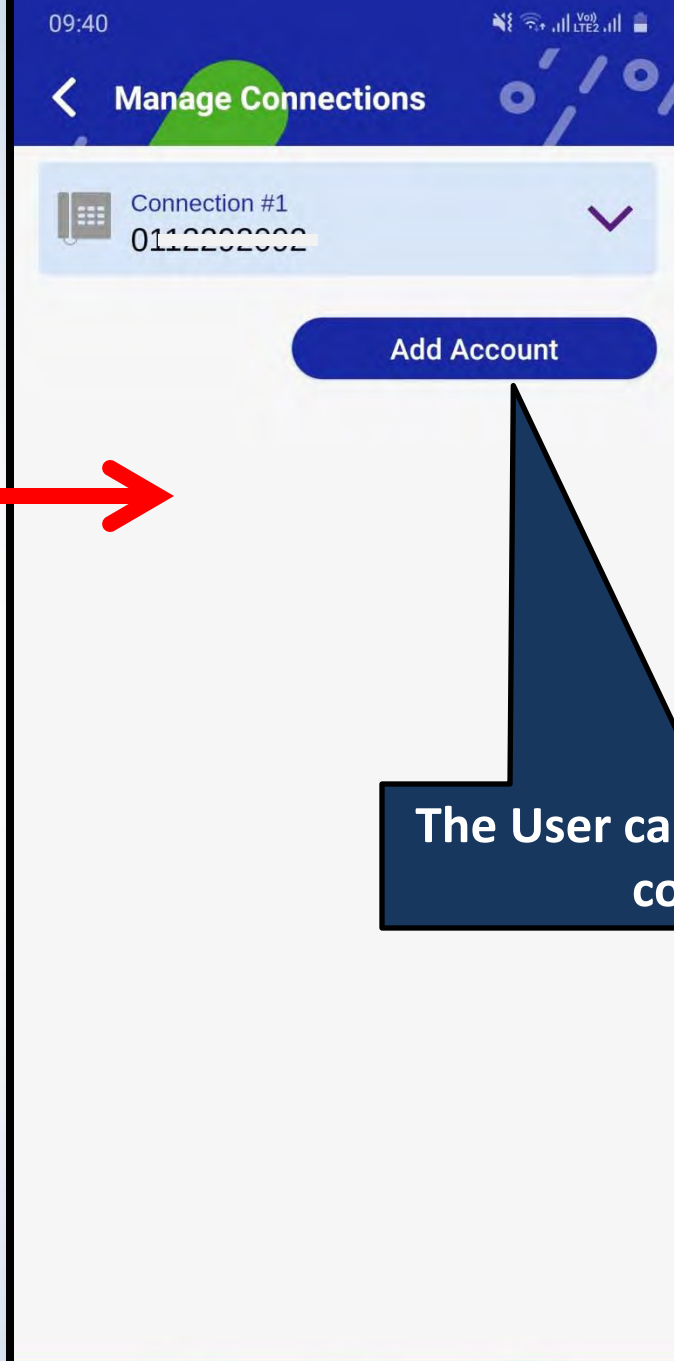
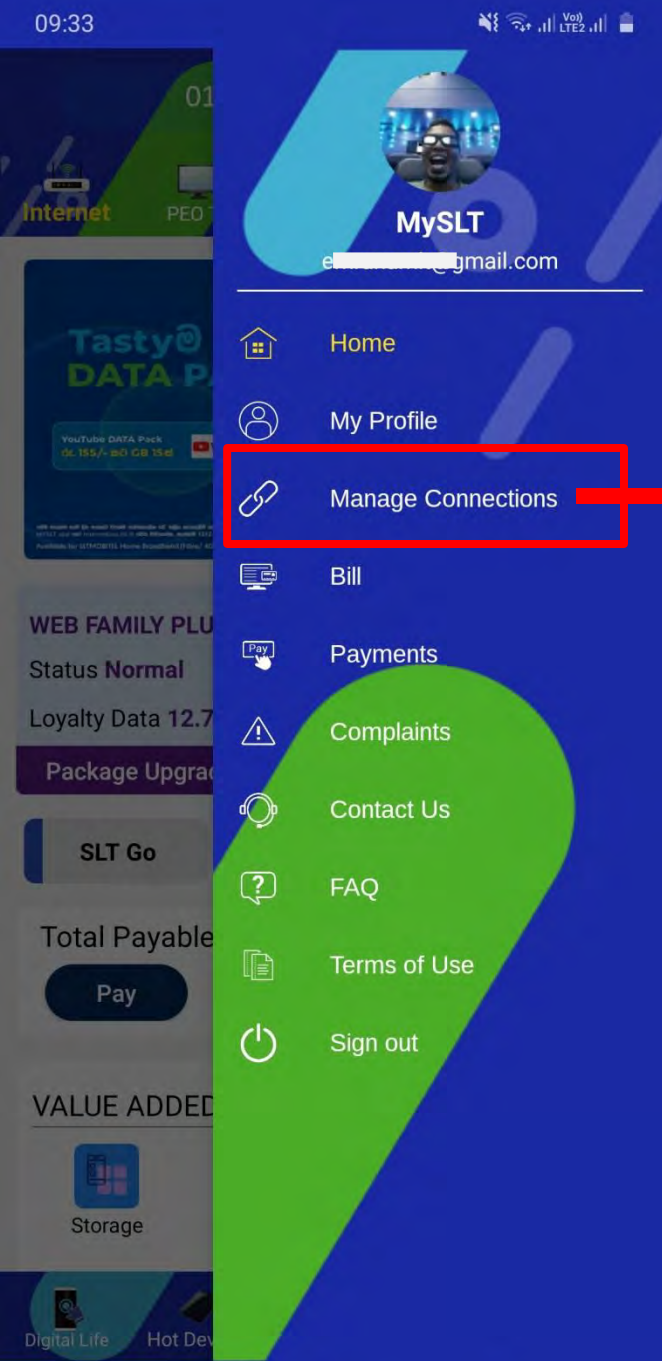


Directs to Default Home Page

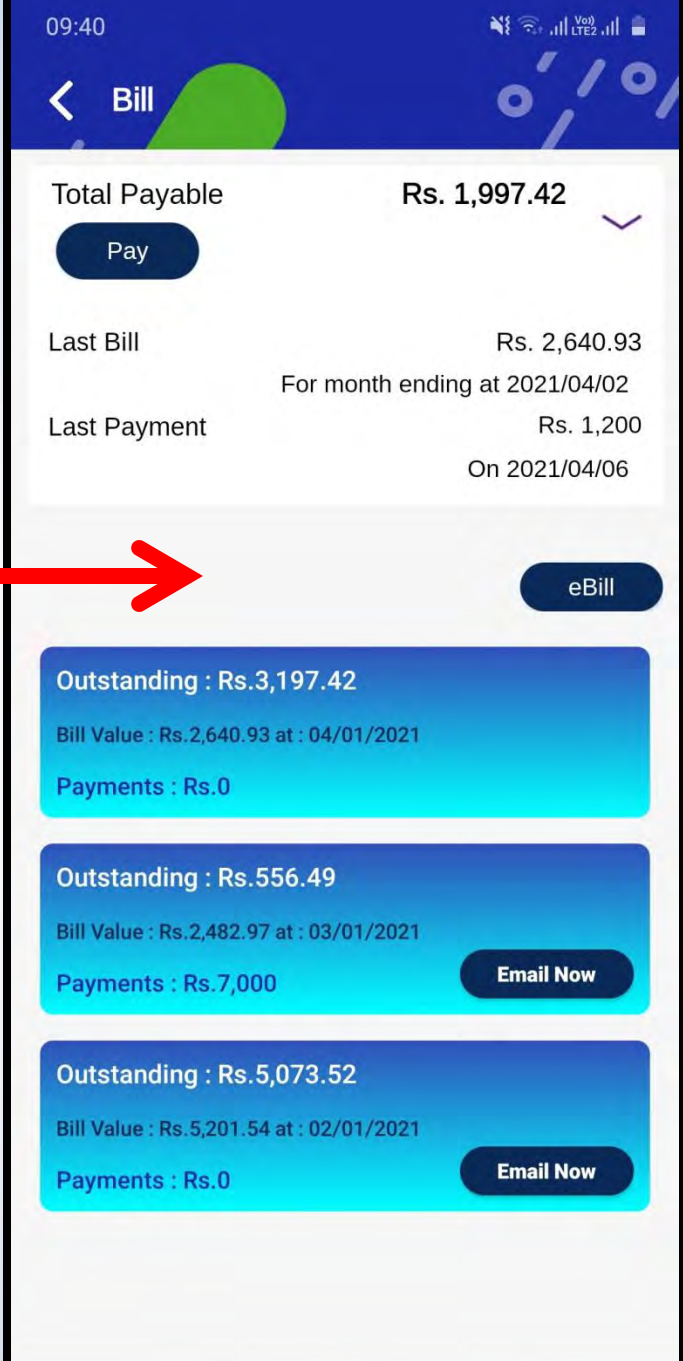
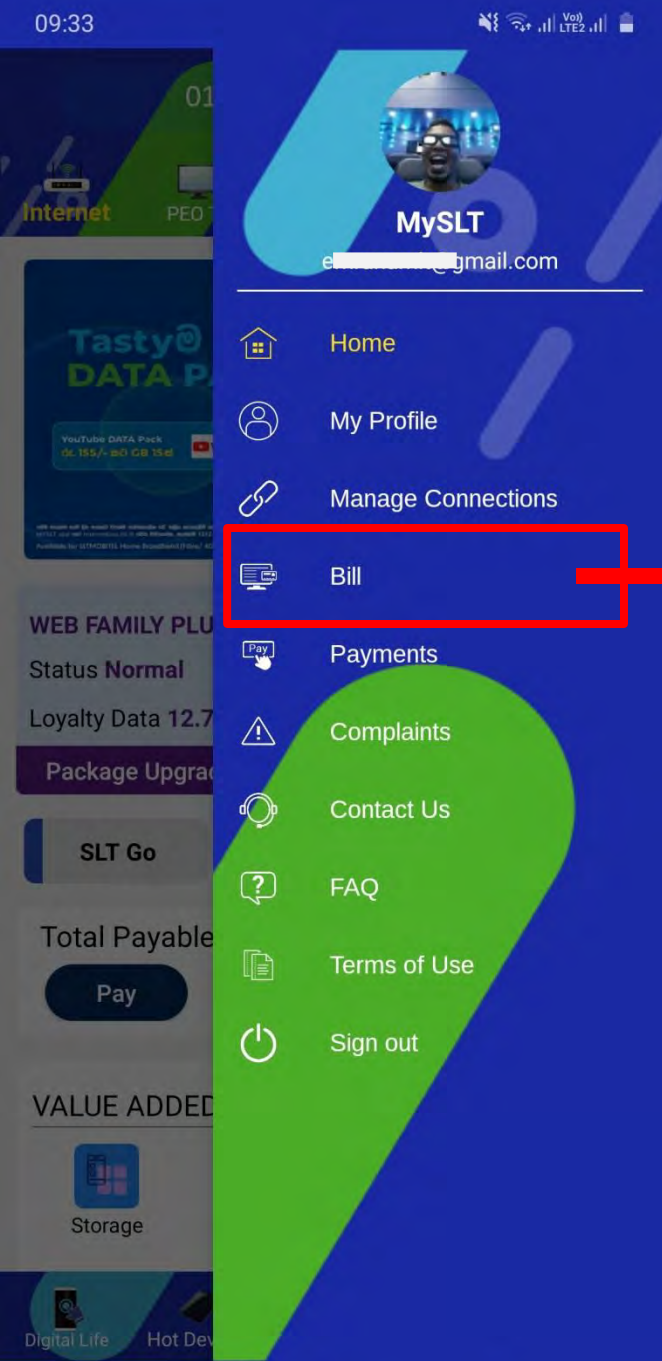


Shows Log in information

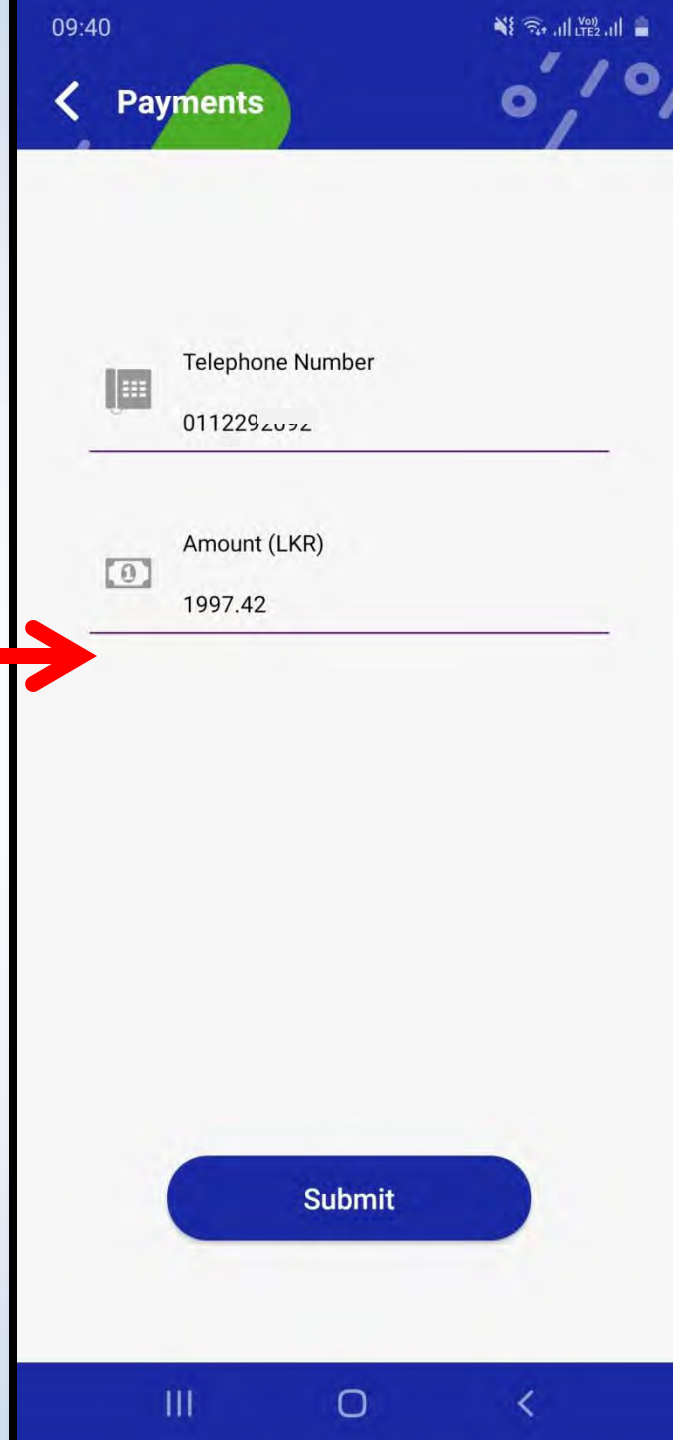
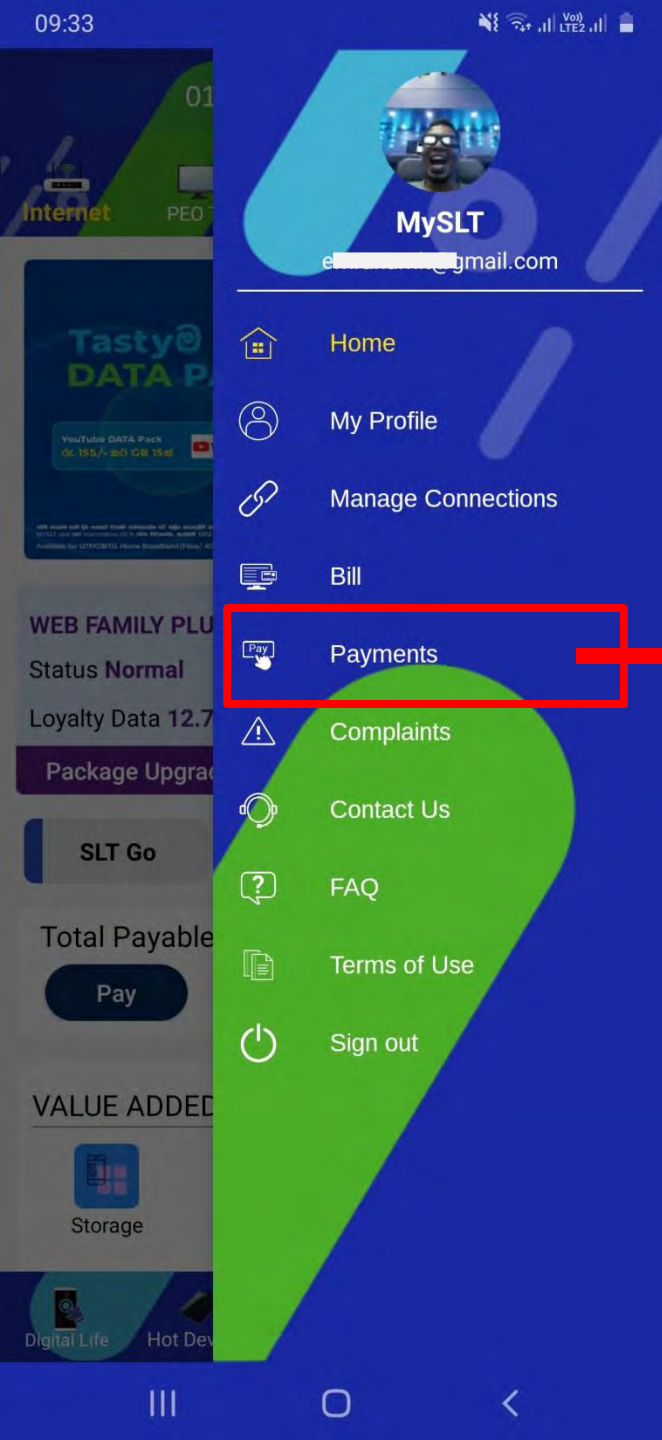
User can update a new mobile number



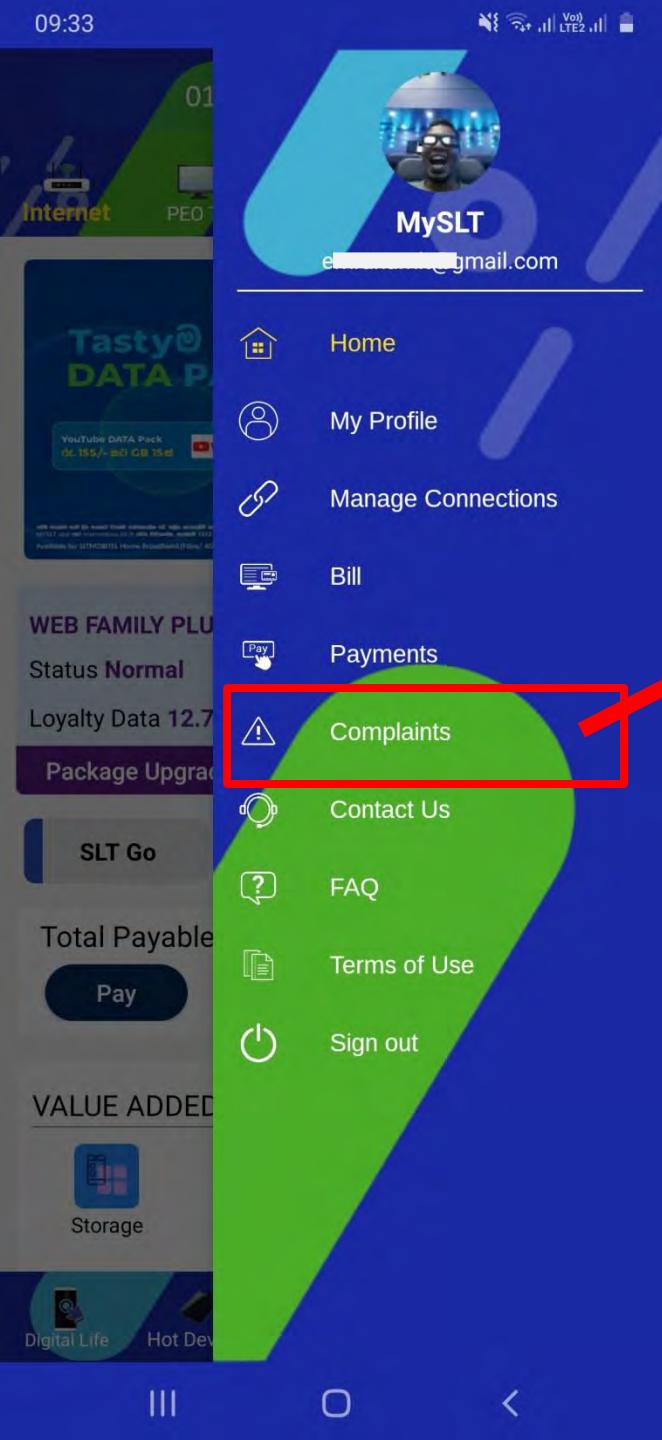
The User can Add up to four SLT connections



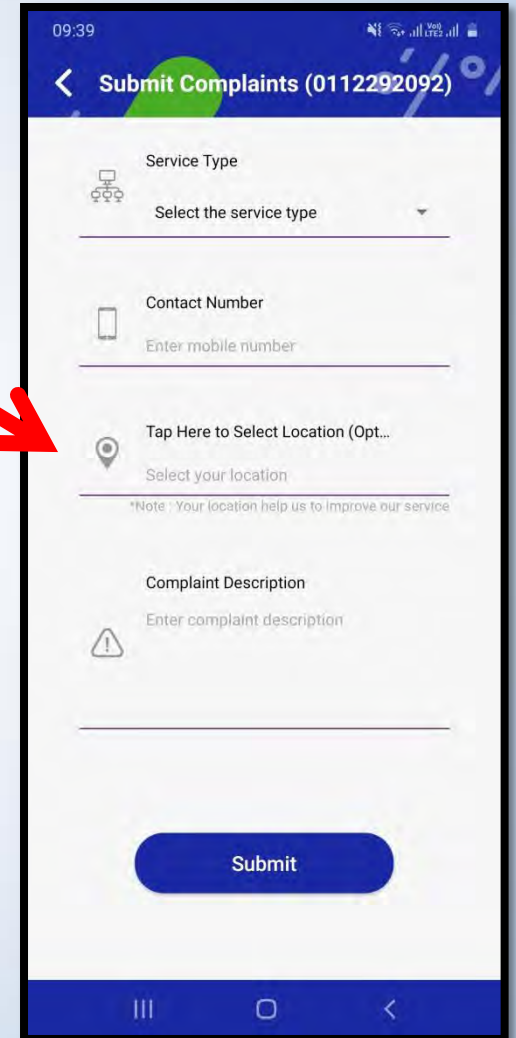
Shows bill details page as described in [page 29](#)

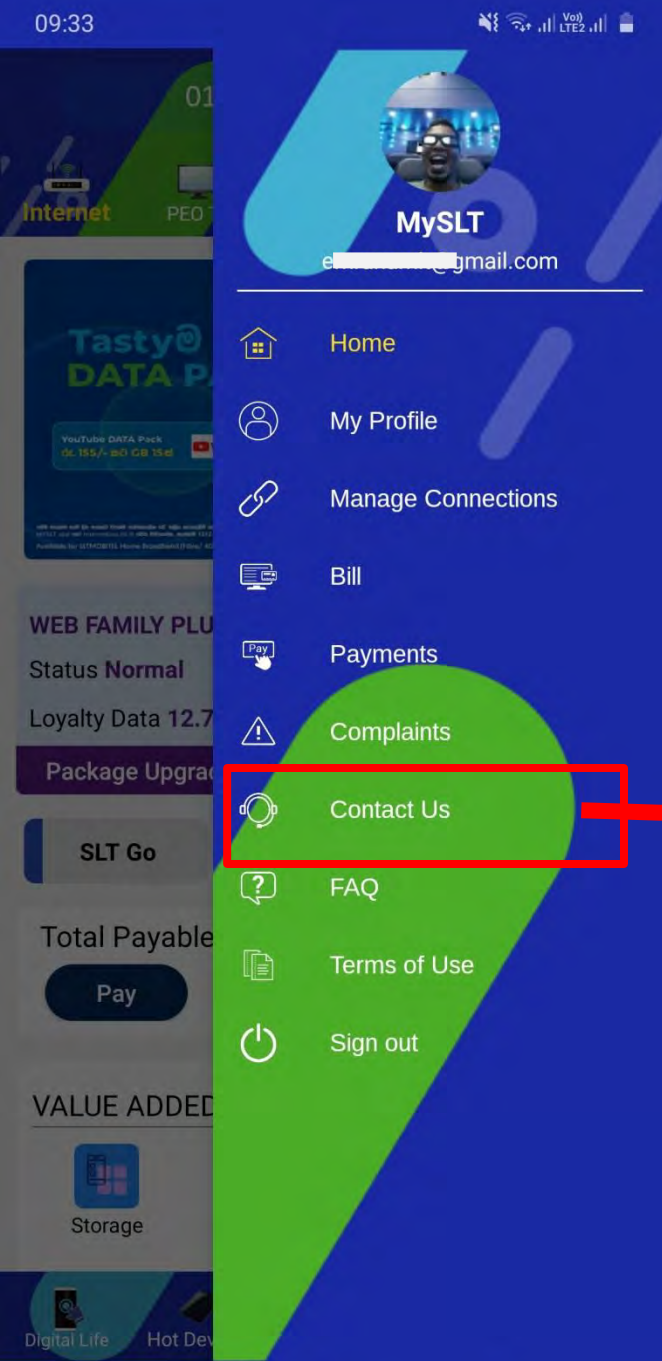


Directs to Online payment window

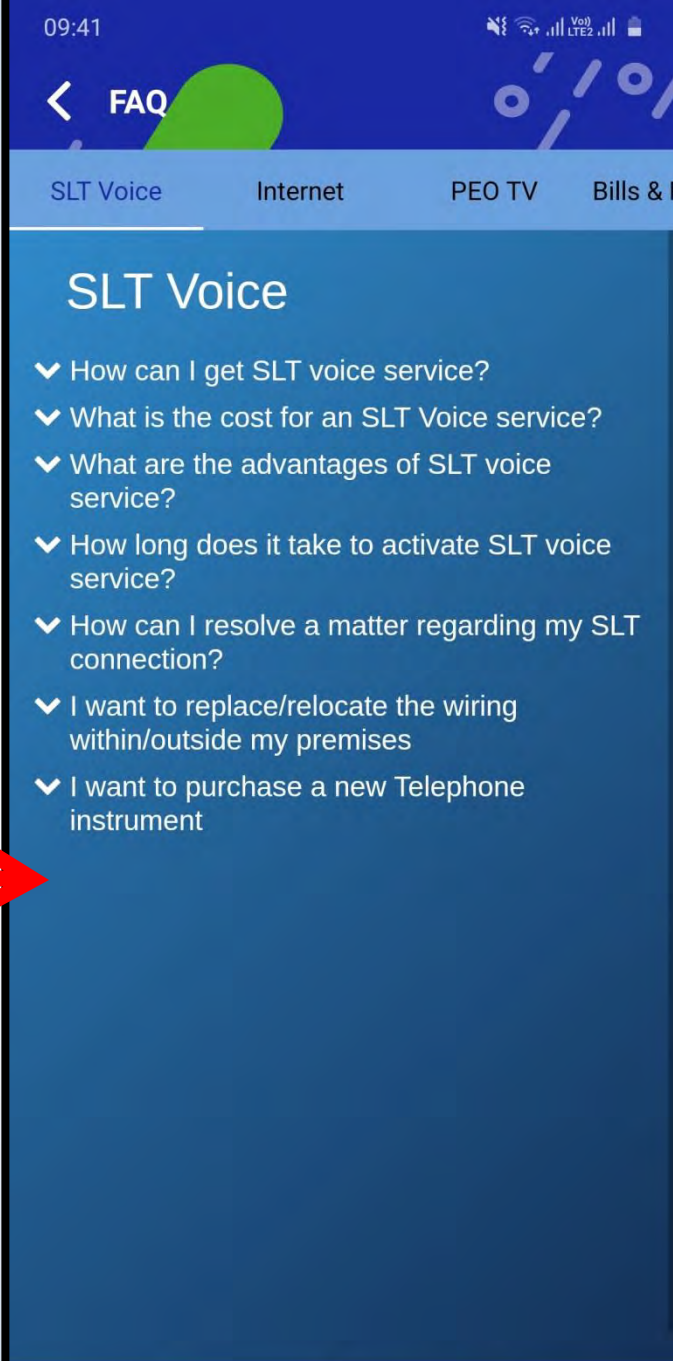
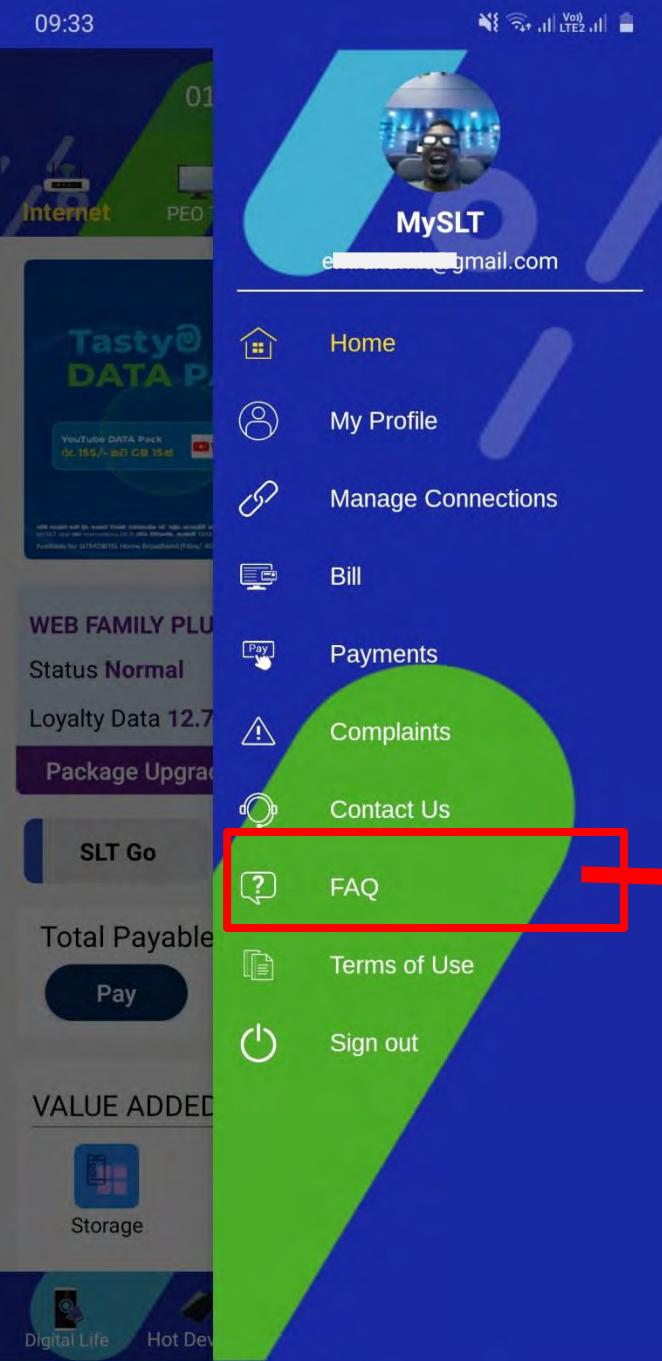


Directs to Fault Reporting window as explained in [Page 30](#)

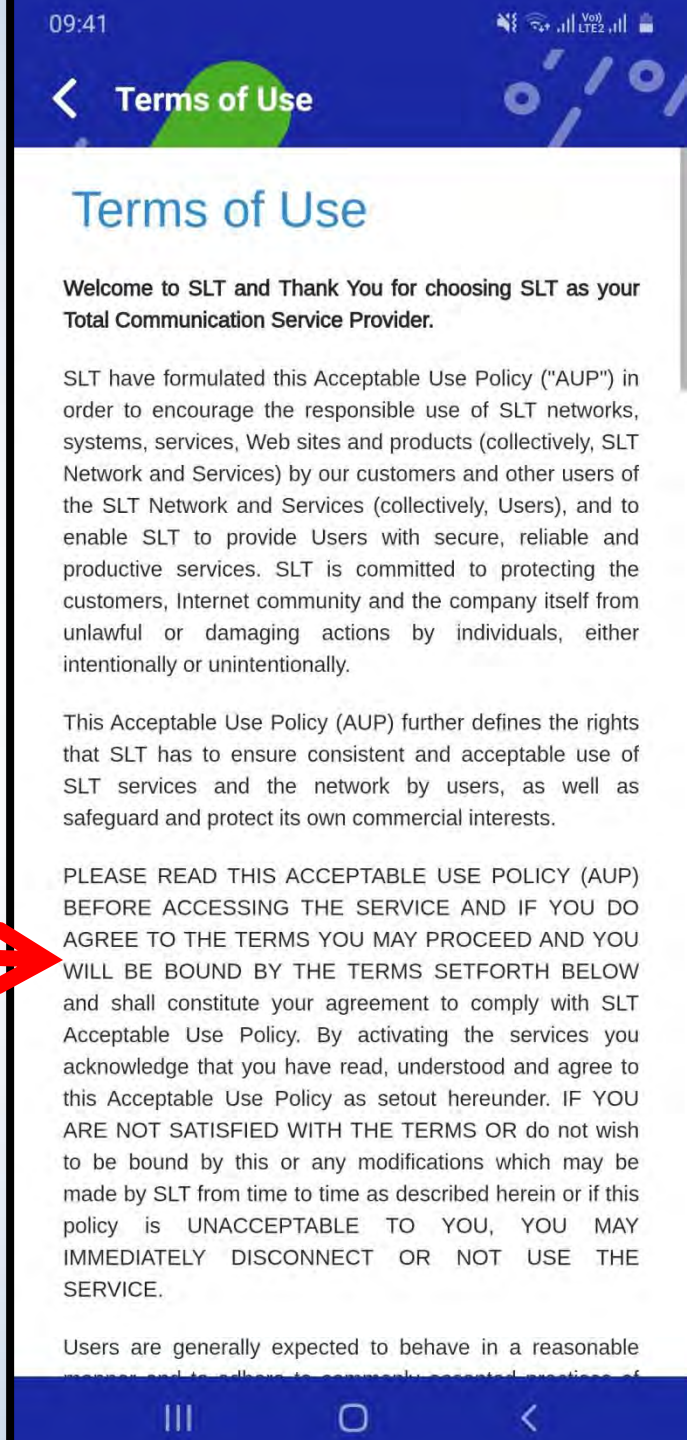
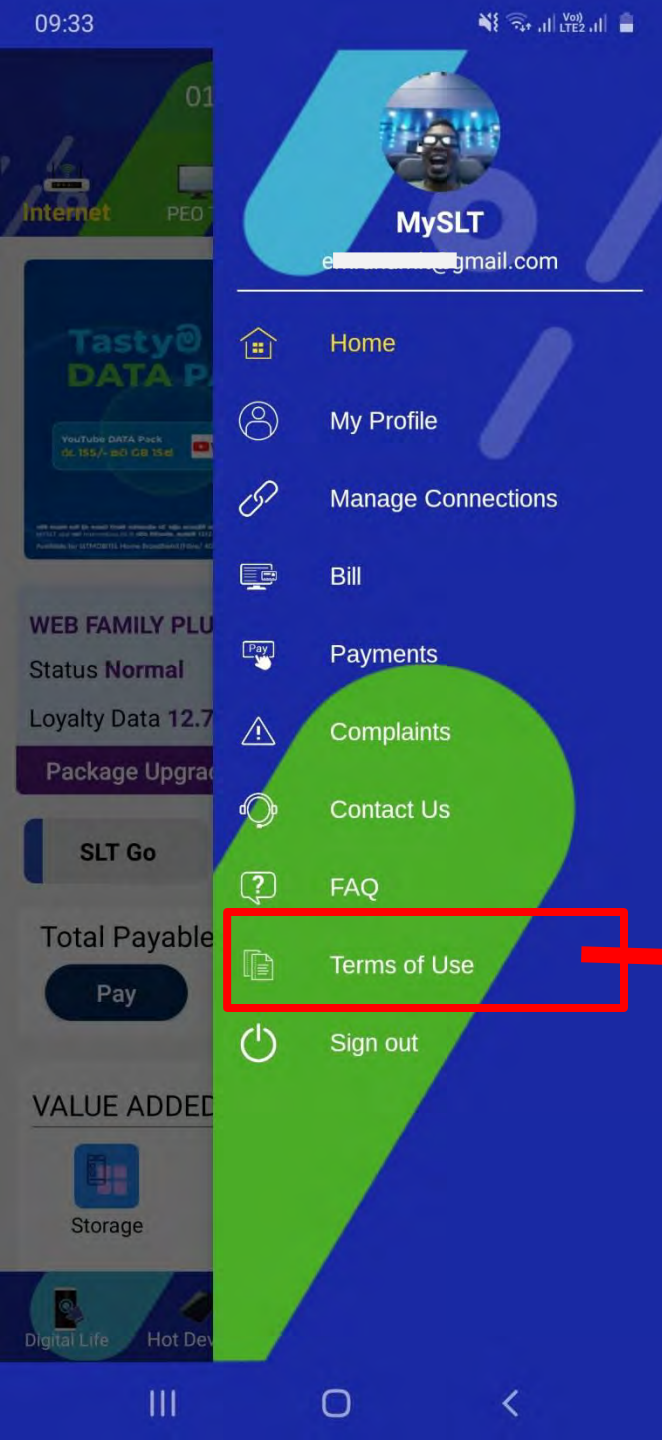




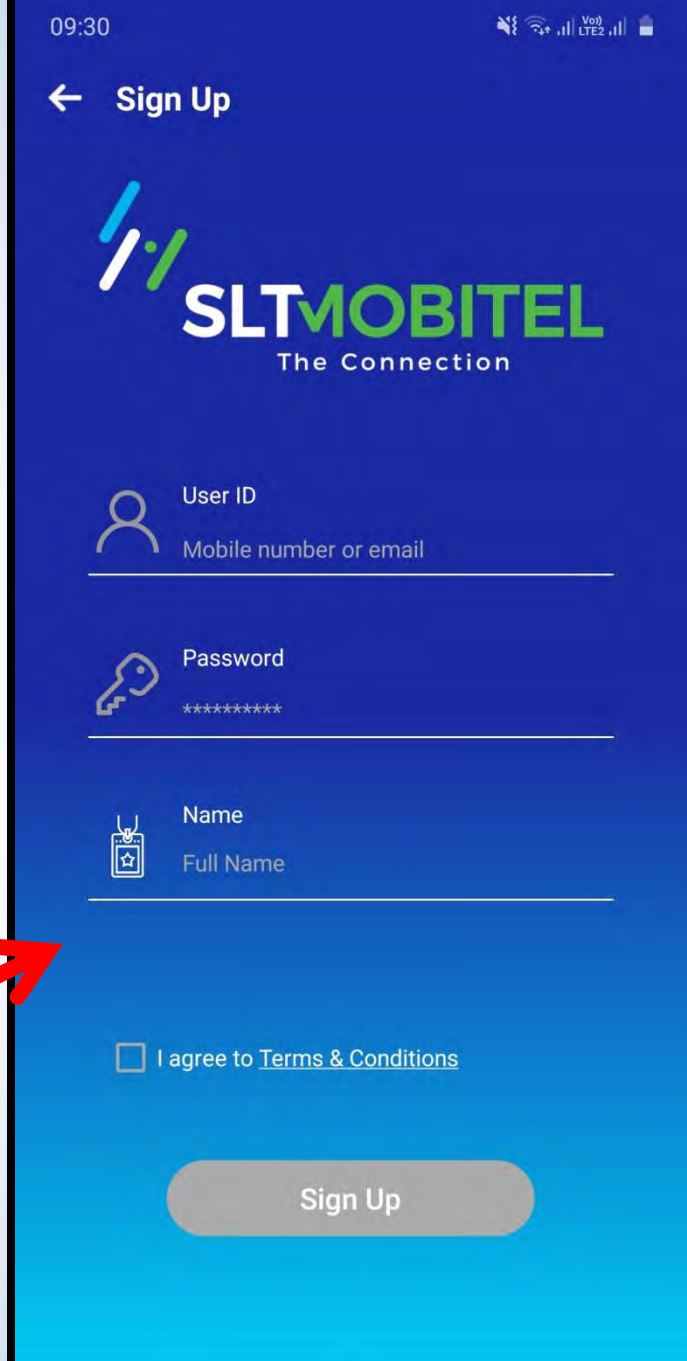
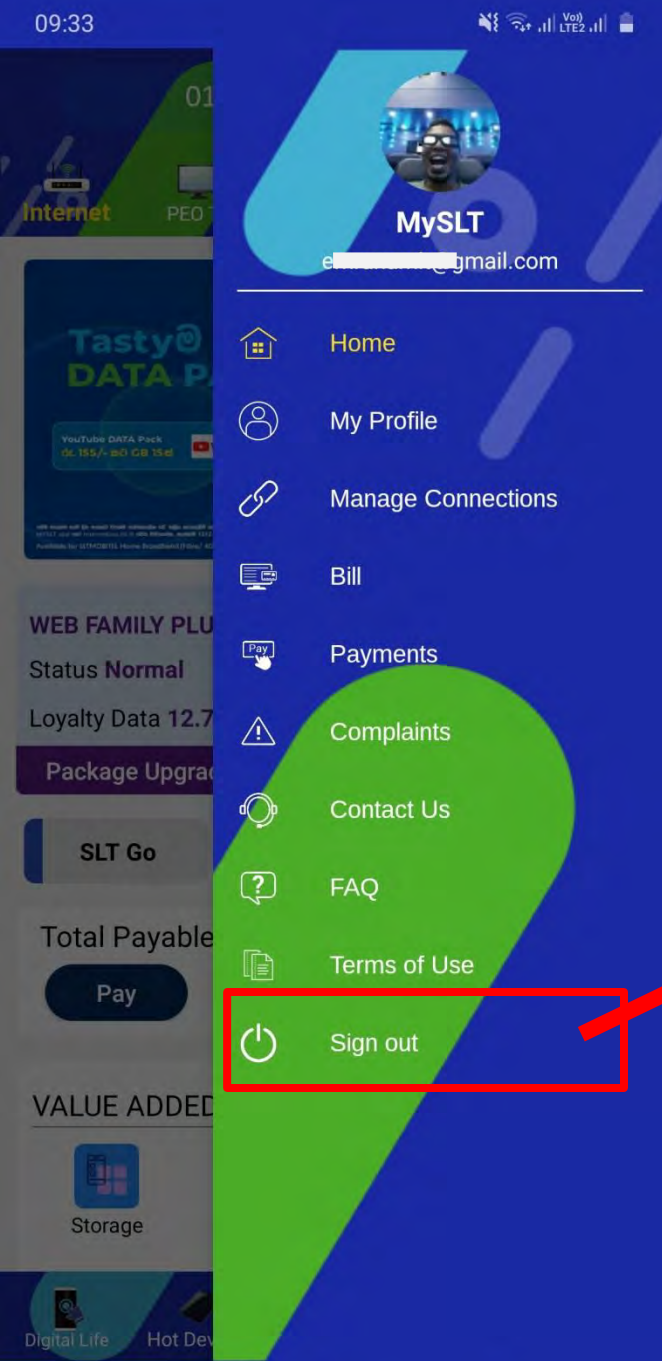
Shows Multiple channels of Contacts to SLT



**Shows
Commonly
asked
Questions and
answers about
SLT Products
and Services**



Shows Terms and Conditions



Signs Out of App and Shows Sign in window